

## Island Explorer 2025 Onboard Survey – Passenger Comments

Do you have any comments or suggestions for improving the Island Explorer?

L.L.Bean has pledged over \$4 million to Friends of Acadia for the Island Explorer to help protect Acadia National Park. Do you have any comments about L.L.Bean's contribution?

<i>Rt.</i>	<i>State</i>	<i>Comments</i>	<i>L.L.Bean</i>
1	NC	It's great to have a free service that goes to the key locations. Only suggestion might be to start the 20-minute schedule for Village Green to Visitor Center earlier.	Thank you!
1	ME: Ellsworth	The bus stop at the Gateway Center needs cooling, i.e. overhead fan. Better signs telling you where the bus stop is at Gateway Center.	Wonderful!!! Thank you!!!
1	NJ	We would love a stop by Bubbles trail parking lot.	Thank you! We love riding the Island Explorer!
1	FL	Bus drivers were all very friendly and eager to provide recommendations. I would highly encourage those hiking in Acadia to use this service since it comes to many trails as well.	They're doing a great job!
1	NJ	This is by far the best shuttle bus system of any of the 15+ National Parks we've visited. It has made the park and area incredibly accessible.	Helping maintain and keep accessible such an amazing jewel certainly earns the brand a lot of respect and appreciation.
1	NY	Bring back the Jordan Pond bus from the Village Green. Also, it is very helpful when there are workers here to organize the lines. Often times when there is not, it is chaotic (mainly with Eden Street bus at night).	Thanks.
1	ME: Bar Harbor	More options NEH, SWH and Loop. More service Ellsworth year round. Like the new Gateway Center--every 20 minutes. This is how the loop should be.	Excellent addition to the park!
1	NY	Wait time was very long from Village Green to get back to campground. Need more Gateway buses for large crowds. Buses are warm and stuffy waiting for AC to come on while waiting for bus to leave.	
1	Nova Scotia	AC could use a refresh--it was often hot.	Thank you! This is an amazing service.
1	NY	Way hot on bus while waiting to leave. No beer service available (haha) Can't really complain about free bus service though!	Thanks!
1	NH	Include maps of Bar Harbor on the bus or direct to Visitor Center where town maps are.	Thank you. We buy L.L.Bean.
1	FL		Thank you, L.L.Bean. It is a very useful service and we are thankful for it!

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1	NH	Great service. Nice to avoid town parking.	
1	MA	The web site took a moment to navigate. However, we love using the shuttle service and we are glad it is available. The drivers have all been so kind and helpful.	Thank you, L.L.Bean! We love you!
1	CT	A great job -- don't change a thing.	Thank you, L.L.Bean.
1	MD	I love that you allow dogs!!! AC could be a bit stronger, but I think it's extra hot.	Bravo!
1	CT	Great convenience.	Thank you.
1	IN	Great service.	Very good.
1	ME: Millinocket		Thank you all for making this possible for us to ride.
1	MA	The service is very convenient for the traveler. Like my family.	Thank you so much for the contribution.
1	NH	All good--very convenient.	Good use of funds.
1	NY	Increase fleet and more buses on routes during busy season!	Their flagship store does not need to be open 24 hours. Send those employees to drive buses ASAP.
1	CA	The app doesn't always reflect bus service, so hard to plan on when to be at the stop. Printed schedule not always accurate. Most bus ambassadors are helpful (though not all). Global warming is a drag, but thank you for not idling the bus to keep A/C on!	Fantastic! L.L.Bean is great! Really appreciate the bus service in the park, as parking is tough. Also love that the bus reduces park traffic.
1	ME: Belfast	Thank you for offering this for free, it is appreciated.	Thank you! We need all the help we can get to protect our National Park!
1	NJ	This is our last ride.	I would choose an L.L.Bean product because of their donation to excellence.
1		Good job. Great service.	
1	MN	Airconditioning was too weak.	Thanks!
1	TX		Good for them.
1	ME: Standish	Thought the schedule was confusing, but we got around OK with help from the people working at the stops and the bus drivers.	They are very generous.
1	ME: Yarmouth	Excellent service.	Thank you.
1	NC	I think this is a wonderful service. We enjoyed using the bus.	
1	PA	More frequent service to Jordan Pond area.	I love it!
1	DE		Thank you for this service.
1	NJ	Great feature to have on the Island!	
1	NC	Love this service!	Thank you!

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1	MD		This is a wonderful convenience for traveling around Acadia and Bar Harbor.
1	ME: Damariscotta-Foxcroft	Fire Janet Mills. Fire Susan Collins.	Never ban access to the park like Nova Scotia has just done with their public parks! Infringement on Freedom Rights!
1	ME: Gorham	We love it! Only wish it started earlier in the season and was more frequent to Echo Lake / Southwest Harbor.	We love Maine and Bean's commitment to Maine.
1	FL	Use more social media.	You are exceptional. Thank you.
1	MD	Park at Welcome Center and bus all day!	
1	NJ	Great service. Helps keep roads clear. Don't have to worry about parking!	Thank you, L.L.Bean!
1	IN	We loved this bus system. Easy to use, helpful drivers, no long waits.	Thanks L.L.Bean. This bus made our visit to Bar Harbor so easy and fun.
1	MA	Not enough experience using it yet to judge. Lack of info and resources available.	
1	CT		Thank you!
1	PA	Thank you for making this easy and having such friendly and informative drivers!	Thank you, L.L.Bean, for investing!
1	NC	Very convenient.	Thanks.
1	PA	Sometimes drivers give different answers to questions, but friendly and free service.	L.L.Bean great outfitter and benefactor to home state.
1	ME: Caribou	Thank you for providing this great service. We greatly appreciate your drivers.	Thanks, L.L.Bean!
2	MA	A great service!	Very generous of them.
2	Jamaica	Some of them are not nice.	
2	Jamaica	Drivers keep changing bus stops.	
2	Quebec	All excellent.	Great, nice contribution. Thank you.
2	CT	We are so grateful for the Island Explorer. It has made our trips to Bar Harbor much easier every year. Have people/groups scan their tickets to get on the bus. It may help with overcrowding and bring more \$\$ in for ya'll. Since I'm sure not everyone follows the rules.	Thank you!
2	DC		Great investment.
2	MA	We used the bus a half dozen times in the past four days. It was on time every day but today, when it was 20 minutes late. The bus needs to service Cadillac Mountain.	They are awesome!

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2	CT	We came one summer before the shuttles were running. It made a big difference. Now we always schedule our annual trip when we can use this convenient service!	Thank you! When I tell people about visiting Bar Harbor / Acadia, I always tell them about the convenience and ease of using the shuttle.
2	TX		Thanks!
2	MI	Very good!	
2	WI	It is good and there is a lot of room.	
2	FL		Awesome!
2	NY	Excellent option.	Great company.
2	Slovakia	Buses are often late and I've been to work late several times and earlier bus is way too early to take.	
2	Jamaica		Great contribution to the community.
2	LA	Thank you! Very convenient so we don't have to drive.	
2	RI		Thank you!
2	CO	Thank you!!	
2	Palestine	Wish it stayed year-round. Wish fall schedule didn't start so early! Fall should be October.	
2	Mexico	It's amazing what you do! Thanks!	Thanks L.L.Bean!
2		The service is wonderful. There are many helpful staff members! It also helps with congestion in town.	L.L.Bean is a good company for helping Acadia thrive, and I don't mind their branding on buses.
2	Jamaica	Should stop at local grocery stores.	
2	Jamaica	It would be nice to have stops at local grocery stores.	
2	IL	Buses more often due to # of people.	
2	MA	You helped my Nana with her wheelchair.	Cool!
2	NJ		Awesome. Thank you!
2	UT	Amazing.	Love.
2	LA		Thanks.
2	FL	Clearer instructions on how to switch buses to get to other routes.	Thank you, L.L.Bean!
2	OH	Great free service--makes it very convenient.	Fantastic to support the area.
2	UK	Really valuable service to visitors and the community.	That's fantastic.
2		Nice service.	Good for them.
2	MN		We think it's great! Thank you!!
2	Costa Rica	Can you be a year-round service?	

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2	MI	We loved the service! Easy to use. Love that it is donation based. Only overcrowded at last call.	WOW! We used this service 10+ times on our 4-day vacation. We had a rental car but using the bus eliminated paying for parking and allowed us to have a good time without worrying about getting home!
2	IL	It is a helpful and saves us from parking issues.	Very nice.
3	Brazil	Would be nice to run the AC while waiting for the bus to leave.	So grateful.
3	DC		Keep doing it!
3	MA	Have a stop from North Ridge go to the Village Green.	
3	NJ	You should make the survey available online or by QR code. Also, stronger air conditioning for folks in the back or when the bus is packed.	Good to know, thank you.
3	PA	Excellent service. Yesterday a bus was stuck at Sand Beach for 45 minutes because of cars waiting to park. Possibly have someone directing traffic there so buses can get through?	Fantastic. Very grateful.
3	NY	We are having an excellent experience. Thank you.	
3	VA	Great system. We like that someone is on the Village Green to assist.	Wow--I had no idea. Just one more reason to shop there.
3	NY		Thank you!
3	PA	We wouldn't purchase the park pass next time as everything is accessible by bus. We've hiked every day!	
3	NY	A QR code to download app.	
3	NC	More places to go to get picked up. Not many convenient pickup spots outside of the park.	
3	NY	Excellent, reliable service. Thank you!	Great work! Thank you!
3	PA	More parking please. Available earlier in the morning.	Thanks!
3	MA	After witnessing how hard parking would be, I love that this option exists! Stress free.	We love L.L.Bean.
3	MA	AC on all buses. Ability to open windows. Island Explorer is key to keeping Bar Harbor and Acadia the most wonderful place to vacation!	Thank you, L.L.Bean!

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3	AZ	Have buses at transfer spots wait till all buses get there. We missed our transfer because our bus was late and the connection had taken off. Also need buses to come more frequently to Narrows Too. Also, at the Visitor Center, cars were parked in the bus lane and nobody asked them to move. People couldn't get on or off the bus safely. You had monitors there--make sure they keep cars out of the bus lane!	Thanks, L.L.Bean!
3	CT	Make the map easier to understand and better AC please.	
3	CA	Gateway Center to Village Green takes a very long time with all the stops. To encourage people to park there, you could have some direct buses from Gateway to Hulls Cove.	Much appreciated! Buses make this trip much more accessible and less stressful.
3	LA	Direct Jordan Pond route.	Awesome!
3	MA	Was a little confusing when a bus left early, but so nice that someone explained that another one was coming because it's busy.	Wow!
3	ME: Gorham	Love it! Especially the bus back to town from Sand Beach. The later campground bus is request only to the Visitor Center. How do we ask for a pickup at the Visitor Center?	We're loyal L.L.Bean customers because of this commitment to Maine and the outdoors! We now come later in the year to Acadia so we can ride the bus. (We used to come in early June.)
3	MA	It is always great when there is live tracking of bus locations. I suggest better crowd control with clear lines to wait in.	This is what they should be doing. Companies use a lot of natural resources. They should help our environment like that.
3	FL		Awesome--Thanks.
3	FL		Fantastic!
3	MD	Air conditioning on buses would be great.	We love L.L.Bean. Thank you!
3	WI	Weekend shuttles to the airport would be great.	They're a great company, IMO.
3	NY	Drivers are very helpful This has made our trip much easier. Thanks!	Very thankful. Using my L.L.Bean pack right now! Great company!
3	NY		Wonderful & noble effort!
3	MI		Thank you!
3	NJ	We use to avoid Hulls Cove VC--that was better.	Excellent!
3	MA	Thank you for sharing this extraordinary service to see this magnificent area of coastal ME!	Thank you, L.L.Bean. You have my loyalty going forward.
3	PA		Thank you!

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3	OH		Probably a very small amount for them.
3	FL	No comment on improvement. The Island Explorer system seems convenient and efficient. Just wanted to say that one of the ambassadors was very helpful and went out of her way to point us in the right direction.	
3	MD		Fantastic.
4	GA	Great way to visit the Park. Great drivers and attendants.	Great thing to do.
4	MA	We loved riding the Island Explorer! Thank you!	
4	PA		That's great!
4	NY		Very nice.
4	NY		Thanks!
4	NY		Thanks!
4	CT	Handicapped accessibility was MUCH appreciated and the drivers and staff were kind, patient, and helpful. Many thanks!	Glad our many shopping dollars go to support the NPS and Acadia!
4	IA		Thanks, bros.
4	VT	More buses.	Awesome sauce!
4		Really liked that the buses are handicapped accessible.	Please continue the contribution.
4	NC	The bus schedule is confusing in terms of routes and times. The person who answered the phone told me all buses stop at 6:00 p.m., but the schedule says 10:00 p.m., so I got stranded.	More corporations should pledge to protect the parks.
4	MI	Keep up the great work!!	
4	MA		Thank you!
4		Schedule to be extended to 8:00 p.m.	
4	NY	We are just starting out, so don't know enough to ask questions, except is there a bus from Bar Harbor to the Hulls Cove VC?	Thanks, L.L.Bean. We appreciate the ride! (I do use your credit card and frequent your stores.)
4	MA	Thank you so much for providing this service. It has greatly improved the trip and accessibility of areas that have little to no parking. We really appreciate it!	Thank you, L.L.Bean for all you do for Acadia / Maine and other areas.
4	CA	Too crowded and no parking for a van.	L.L.Bean rocks!
4	MA		Yay!
4	NY	Fabri bus stop sign isn't found (wasn't visible for us).	
4	MA		Nice!
4	Netherlands	Buses first.	
4	NJ	It has been overly helpful while at ANP!	Love to see the support for ANP!

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4	MS		Great service. We appreciate L.L.Bean.
4	MI	Getting this info during booking of campsites or shortly before reservation dates would be helpful in planning our days. I don't remember getting an email about it.	
4	NC	Bus drivers are really nice and helpful. It wasn't clear from the website that the Gateway Center is open for parking. Many hikers came out at Bubbles Nubble trailhead thinking there was a bus stop and there was not.	Thank you, L.L.Bean for helping us see this beautiful park!
4	FL	More buses.	
4	CA	Even more service. I live in NYC. I love public transit, nature, and I don't have a car. Your free bus system is perfect--every national park should have it. And the ride from Bangor!	Rare good corporation moment? But on a serious note, that's great. MORE TRANSIT IN THE US!
4	NY		Thanks!
4	WI	Really great service.	That's an incredible commitment!
4	ME: Freeport		Love it.
4	PA	The buses funnel people to the most crowded places. We'd have happily gone further from the crowded spots if we hadn't had to wrangle multiple transfers. Also, hard to get back to Bar Harbor.	Thank you! Great to see a local commitment to Maine.
4	GA	Cold beer would be nice.	\$40 million would be even better.
4	FL		Thank you!
4	NH		Very much appreciated.
4	MA	More parking at the Hulls Cove Visitor Center.	Fantastic!
4	MA	This is an excellent service--so appreciated.	Thank you!
4	England	The ambassadors are very friendly and organized!	Thank you!
4	MI	Your ambassadors have been welcoming, knowledgeable, and proactive. This made our visit to the park so much easier.	Thank you! Hope you inspire more corporate partners to make this happen at other National Parks.
4	ME: Falmouth	Driver for Park Loop Road was incredible.	
4	CT	Absolutely wonderful service, incredible experience. Our bus driver was wonderful, kind, and knowledgeable.	It is so important to support the parks, thank you L.L.Bean.
4	OH	Thank you for the shuttle service.	Thanks for sharing!!
4	IA	Good job! Thank you for great service!	Keep up the good work! Private funding is now much more essential to protect public resources.

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5	AZ	Would love an earlier start in the morning.	Thank you, L.L.Bean!
5	DE	We would have avoided driving to the Visitor Center if there was a stop on Route 3 near our rental (off Crooked Hill Road). We didn't feel safe to walk on Route 3 to the park.	Thanks, L.L.Bean!
5	NH	Very convenient and friendly. Perfect way for my family of five and a dog to get around the park. Thank you!	
5	TX	I think the schedule is confusing. I always have to ask for clarity.	Thank you!
5	NJ		Great.
5	CA		Thank you!!
5	VA		Thank you.
5	NC	Your staff member at the Visitor Center was so helpful.	
5	MA	Free pamphlet containing bus routes / hiking trails / times.	
5	MI		Thank you, L.L.Bean!
5	NC	Love the buses and the Ambassadors, so helpful!	Great! Especially with so much being cut these days.
5	MA		Good job, L.L.Bean!
5	IL	It's been great. Thank you!	We are grateful for their contribution.
5	SC	MDI needs to discourage / limit cars and trucks and increase the number of buses to prevent overcrowding of buses and roads. Everything can then stay on schedule.	Excellent company and thank you! Get more companies to help pay for more buses!
5	ME: Veazie		Keep it up!
5	NY	Our first time--so far so good! Stronger A/C on the bus would be appreciated--especially when so full.	That's amazing! Maybe I'll buy that jacket to support the cause.
5	NY	We struggled to get a shuttle back from the trailhead for South Ridge--needing to walk two miles to the carriage road stop--which we had difficulty finding. The Loop route should stop near the Blackwoods Campground.	Thank you, L.L.Bean. It would be great if these buses were electric to protect the park.
5	NY		Awesome company!
5	NJ	Island Explorer staff are helpful and friendly. Expanding parking options would help alleviate traffic. Need stronger A/C.	We appreciate L.L.Bean's commitment to Acadia.

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5	VA	It's great, we love it. Maybe extend last times for buses in the peak park season. The handrails from the ceiling could be lower so that short people can reach them.	It is such efforts that make us happy to buy merchandise from L.L.Bean every year!
5	NJ	Shuttle to some sites from Green would take weight off Visitor Center.	Continue.
5	MA	Great service. Availability for bikes appreciated.	
5	MD	It's a great service that allows easy access to the park.	Nice!
5	PA	Would love to see buses run on a clean fuel. But obviously cost is an issue.	Awesome! Makes me want to support L.L.Bean even more.
5	NJ	Very kind and nice.	Thank you!
5	CT	Earlier start? 9:00 am for Jordan Pond is a bit late.	Amazing partner to help keep park clean and lessen crowding.
5	CT	The staff members have all been very friendly and helpful. I mentioned one maintenance issue with the bus to the driver.	It is a great way to keep the park accessible and convenient.
5	PA	Very friendly and helpful staff.	Awesome.
5	NC	Bus wound up being pretty crowded by the time we left. It felt like we were just wasting time waiting for the bus to pack in.	Thanks, L.L.Bean.
5	SC	GREAT. Maybe a better paper map. Internet not so great.	Fantastic. Thank you.
5	MA	The NPS should close the park for the cars and there should be only buses allowed like in Zion National Park!!!	
5	VA		Wonderful.
5	MA		Thanks!!
5	NJ		I like hot dogs.
6	OH		Thank you!
6	IL	Keep up the good work!!	Thank you, L.L.Bean!!
6	ME: Bar Harbor	Thank you for this service! If the Island Explorer wasn't available, then I couldn't get to work on my own!	
6	ME: Kittery Point	It's a wonderful service you provide to tourists. System is elaborate and frankly a little complex, even for folks like us who rely on public transportation daily.	Thank you, L.L.Bean.
6	ME: Rockland	Amazing! Free! Wow! Such a great thing for Acadia and also MDI.	Very generous! Acadia National Park is a gem. Bus greatly increases accessibility.
6		More buses in the evening would be great. Still you guys are doing a wonderful job.	
6	IA	Buses were off schedule (3. Sand Beach) but have otherwise been a great service.	

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6	PA	This is GREAT! Super convenient and I don't have to think about parking. Route 1 has a gap in service between 8:00 a.m. and 9:20 a.m. Please try to increase service then.	Fantastic!
6	Jamaica	Continue with the awesome service.	
6	ME: North Yarmouth	We are very appreciative of the buses. It allows us to see more of the Island, especially because we come by boat and don't have a car.	Thank you very much for supporting this service. We have sailed to MDI for many summers and have used the buses previous years. Boaters really appreciate and use this service.
6	FL		Thank you!!
6	FL	The service is very convenient and was essential for my transportation during my stay. It was extremely helpful that I could also flag down buses as my cottage was a 25-minute walk from the bus stop.	Thank you!!
6	FL	I think it is perfect, too bad I heard about it on my last day here. But when I come back I will definitely be using it. Thanks.	I don't have enough info.
6	ME: Mount Desert	I really like the service and look forward to it each year. It would be so good if it was able to be available year-round on a very limited basis.	Thank you, L.L.Bean, for your commitment to Acadia National Park. For providing an incredibly beneficial community service--Island Explorer bus is free of charge!
6	TX	Appreciate the convenience and the service to cut down on car traffic. Drivers are friendly. Glad that dogs are allowed to ride.	Big thank you!
6	NH	Don't allow dogs on buses--allergic. We boat into Northeast Harbor--would appreciate the restoration of the route from NEH to Jordan Pond to Village Green.	Thank you, L.L.Bean. It's the major reason we continue to shop at L.L.Bean for the whole family.
6	NM	Maybe just more buses to service every half hour. And longer service hours.	I fully support their contribution.
6	India	Excellent.	In 1998 I bought an LLB shirt. It is still good. I may buy another.
6	NY	Some way keep the buses cooler. They have been very hot.	
6	ME: Mount Desert	I wish it could be year-round, especially from Seal Harbor, Northeast Harbor, Southwest Harbor, and a regular bus to Ellsworth--to visit Mardens, TJ Maxx/Hannaford, Walmart, and downtown Ellsworth.	Thank goodness for L.L.Bean.
6	NY	Awesome that it's free!	Probably couldn't do this for free without it. Likely good for Bean marketing, too.
7	FL	Very convenient.	Very generous.

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7	IL	Excellent.	Fantastic!
7	NY		Thank you!
7	WI		Love L.L.Bean.
7	OH	Very easy as a single person but maybe harder to use in a group. Still easier than driving.	Thanks, Mr. L.L.Bean, sir. I love you.
7	ME: Bar Harbor	1) I believe that each area that has an ambassador should have a two-way radio. Example, Sand Beach has them but Gateway and Jordan Pond House do not. Gateway might have one or two ambassadors there, leaving the ambassadors hanging and not knowing why a bus is late or has been pulled for another route. 2) I think some routes are set up perfectly while others should have additional stops added to help keep cars out of the park and off the island--like stops at Ship Harbor and Wonderland.	L.L.Bean is amazing in general, but especially for what they have done for cutting down on cars not only in the park but on the island with these buses and the money to ensure their success.
7	United Kingdom	We thoroughly enjoyed our experience on this bus. Thanks!	
7	NH		Thank you! I love L.L.Bean.
7	DC	Amazing service. Makes visiting without a car or with an RV so easy!	L.L.Bean rules! We're going to stop in Freeport now.
7	FL	SWH stop in wrong location on bus locator app. Shows bus stop at the Post Office.	Thank you, L.L.Bean. This is a great public service.
7	FL	It would be nice to have more extra buses to handle overload conditions, especially for #s 4 & 5. Service otherwise excellent! Island Explorer staff are great representatives of the bus system--courteous, knowledgeable, remarkably patient, and a pleasure to get to know! Year after year!	Fantastic! Amazingly generous! Here's hoping that more visitors to Acadia will use the Island Explorer thanks to this grant.
7	ME: Mount Desert	Love this service. I can't believe how kind all the drivers are, consistently.	Gotta love local support.
7	NC	Really awesome! Definitely inspired to come back for a vacation because of this service!	Pure awesomeness. (It will definitely cause me to prefer their products when given the choice.)
7	Albania	In general they are awesome. My only issue (maybe this is not where I should address it), but I need a service to Ellsworth from the Village Green, where we take the bus also for Southwest Harbor, because it is hard for me and my friends to go to the station where it is now.	Thank you so much!!!

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7	NY	Thank you!	
7	VA	More frequent buses on the same schedule.	Thank you!!
7	GA	Overall, so lovely--thank you! The dot on the app map for SW Harbor is off. More ways to get back to SW Harbor between 2 and 4 pm. (It took us 3 hours from Jordan Pond at 1:45p. With a toddler.)	This has made this trip affordable for us! Thanks!
7	PA	The #7 route needs more times, especially at dinner time. A 3-hour gap from 4 to 7 is too much.	Thanks for supporting.
7	ME: SWH	I wish the SWH bus ran more frequently, but I understand it's a long route.	I support L.L.Bean.
7	CT	Having more shuttles serving the popular locations would be great, especially during the summer season.	Way to go, L.L.Bean! We got our shoes and backpacks from you.
7	MI	This was very convenient. Park your car early in the AM and bus around the park the rest of the day.	Thank you! We'll continue to support you too.
7	ME: SWH		You are doing awesome!!!
7	OH	Bus was already behind schedule and driver added four extra stops for people.	
7	FL	Great service.	Thank you, L.L.Bean.
7	PA	Great form of free transportation without fighting for parking!!	I like their boots.
7	TX	One of the stops wasn't on the website. Was a little confusing.	
7	ME: Southwest Harbor	Thank you.	Thank you.
7	NJ	It's the best! Thank you for providing this amazing service. We recommend it to all our friends.	Thank you, L.L.Bean. Your contribution is a part of Acadia's legacy!
9	NY	Your ambassadors were very helpful.	
9	NJ	Service is great! Thank you for offering it!	Wonderful! Thank you so much! We love L.L.Bean stores!
9	IL		Fantastic!! Money well spent!
9	OH	We are staying at Narrows Too campground. The buses are great--better than a car! The only hitch is they don't run frequently enough to get a.m. tours. And they don't run late enough for dining out. But we managed it and had a great stay.	Greatly appreciated--Thank you, L.L.Bean! I also put a contribution in the fare box on our last trip! \$ saver for sure! Helps family budget. Makes Bar Harbor a little more affordable!
9	FL	Thank you.	Thank you.
10	MA	It's a great service!	Awesome!
10	NY	Print bus schedule and have it posted around town on kiosks and on Acadia web site.	We love L.L.Bean!

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10	PA	Bus drivers are helpful and give great tourist tips.	Love the fact that L.L.Bean commits to the natural environment.
10	IA	Electronic signs with live updates (include "full")	That was nice of it!
10	NJ	I wish they had more buses as they tend to fill up quickly and cause longer wait times.	Can they contribute more to the organization?
10	NY	Love the service! Hard to get from Eden Street line to Jordan Pond.	Thank you!
10	VT		Thank you, L.L.Bean.
10	England	I've always found it an excellent service. Hopeful for a stop before the Green if staying at the other end of Bar Harbor to the Green. Staff are amazing, helpful, friendly, knowledgeable. A shuttle pickup at Wonderland and Ship Harbor.	I'm sure more people could donate, even \$1 a trip.
10	ME: Bar Harbor		Thank you!
10	TX	Service and stops and times are hard to figure out online. Once I got a printed timetable at the Village Green it made complete sense.	
10	NH	Thank you! Great service.	Thank you!
10	OH	Awesome staff.	Sweet!
10	TN	Great service.	L.L.Bean is great for that. They make nice gear.
		We appreciate the USB chargers! Some are broken though.	It's cool that they do that.
		You guys are doing amazing.	That's amazing, L.L.Bean!!
		It couldn't be better.	
			Commendable!
		Faster please. I like to go at least 100 mph. It helps my vertigo. I suggest using plutonium gas. I've spoken with many passengers who agree it would be better for the bus to stop at my house.	