

Island Explorer 2023 Onboard Survey – Passenger Comments

Do you have any comments or suggestions for improving the Island Explorer?
 L.L.Bean has pledged over \$4 million to Friends of Acadia for the Island Explorer to help protect Acadia National Park. Do you have any comments about L.L.Bean’s contribution?

1	NH	The staff at the Village Green are super helpful.	Amazing!
1	NH	Keep up the good work. We appreciate you all!	Awesome!
1	MA	What a great way to reduce traffic in the area! It's working! Thank you. It even helps the campgrounds reduce their traffic in and out as well. A win-win for everyone.	Awesome. Thank you!
1	VA	Very pleasant. Accommodating.	Beneficial to all.
1		Great service!	Great company!
1	FL		Great job! We appreciate the bus service. It would be very difficult at best to see Bar Harbor or Acadia without it!!
1	Switzerland	Connections to Bar Harbor town could be optimized.	Great, I hope L.L.Bean continues doing it.
1	KS	Direct service to Jordan Pond. Better signage and directions for destinations.	Great!
1	FL	Lines at Hulls Cove Visitor Center were a bit confusing.	Greatly appreciate L.L.Bean's contribution! Employees are AWESOME! Equipment is nice and clean.
1	WV	This is a wonderful service. We chose our campground because it was a pick up/drop off spot. We are doing more things because of not having the headache of driving and finding a safe place to park. Too bad that all national parks don't have this great transportation option.	How awesome! Thank you, L.L.Bean!
1	VA		I think it is a wonderful contribution. The buses are definitely needed.
1			It's great!
1	WI	The Island Explorer was a nice ride so that you don't have to find or pay for parking.	It's nice that L.L.Bean company gave a lot of money to Friends of Acadia.
1	MI	Great service.	Love it!
1	NY	Hippie daughter wants us to stop driving everywhere. That's why we love her. The "special" bus route is very helpful and flexible. But it is hard to fill these out on a traveling bus. Haha.	Makes me want to shop at L.L.Bean.
1	FL	Super convenient to get around Bar Harbor and all of Acadia. Without the shuttle, our trip would have been much more stressful!	So thankful for L.L.Bean!

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1	MI		Thank you, L.L.Bean!!
1	RI		Thank you, L.L.Bean!!! We appreciate you helping keep New England beautiful.
1	NY	It's been a great experience!	Thank you!
1	NH	Makes traveling to town / sightseeing very convenient.	Thank you!
1	CT	More buses after 3 pm.	Thank you!
1		The Visitor Center, Village Green, and bus driver staff are very helpful and friendly.	Thank you!
1	TX	Very clean, super easy to find a seat, and a convenient service to use when coming into the park!	Thank you!
1	OH		Thank you!
1	MO		Thank you!!! We love the park and Bar Harbor! Very clean and people are kind.
1	IL		That's nice.
1	CT		That's wonderful! We purchase clothing from them and our kayak.
1	MO	The lunch schedule creates a backlog mess. We had to wait while several buses that should have been our bus were rerouted right at our pickup site, forcing us to wait over an hour even though we should have been picked up.	This is a much appreciated service L.L.Bean has offered.
1	NY	We waited 40 minutes at Echo Lake Beach for the bus. We called to see if it was coming. Customer service did not help. But otherwise we really enjoyed the convenience of the shuttle.	Well used.
1	NY	Air conditioning didn't work on bus. Very hot.	
1	Quebec	All good!	
1	ME: Lincoln	Bus 1 to Bar Harbor campgrounds and Hadley's Point: Heater is on, no AC. Needs to be pulled out for service.	
1	Quebec	Dog friendly is nice! Very nice! (the dog says)	
1	ME: Bar Harbor	Excellent.	
1	PA	Great service.	
1	NY	It's the best.	
1	PA	Less access for private vehicles, expand Island Explorer fleet, increase the variety of stops.	
1	CT	Need a bus lane at the gate for tickets near Sand Beach.	
1	ME: Bar Harbor	You're the best.	
2	FL		Don't stop.

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2	Bulgaria		Don't stop.
2	GA		Excellent choice!
2	ME: Manchester	This is our first year using the service. We couldn't be happier about it. Great service with great staff!	Fantastic contribution - shows that L.L.Bean cares about its Maine communities.
2	IL	More frequent. Split #2 into two routes.	Give less to Trump and more to the parks!
2	KY	We waited 20 minutes to get on the bus at the hotel. Never saw a schedule. Driver never spoke.	Good job! Great service!
2	FL	Excellent, convenient service. #2 bus could do with more frequent service from 10:00 a.m. to 8:00 p.m.	Great community service!
2	RI	This is an excellent service. It's one reason why we plan on coming back.	It's great.
2	CO	Great way to get around! So much better than driving!	It's nice to see local businesses giving back.
2	MA	I think this is a beautiful bus ride. The bus driver is delightful.	It's very nice of L.L.Bean to get us free bus rides.
2	OH	Wish routes started earlier and ended later. We had to drive to SWH one afternoon so we could come home after 8 from lighthouse/Ship Harbor hiking area.	It's wonderful.
2	NC	Great service! Save the planet.	Love L.L.Bean, great to see them give to the outdoors.
2	ND	Very helpful.	Love L.L.Bean.
2	ME: Bar Harbor	Slow down between Cadillac Gate and Jordon Pond.	Much appreciated.
2	NJ	Just got here - new to this. Like all so far.	Nice.
2	SC	This morning @ Regency, we watched the bus drive past @7:55 am on Highway 3. Watching in the Altec APP (MyStop) the bus then made stops @ Acadia Inn and Village Green before returning to the Regency @ 8:15. Three families who had whale watching tours @ 8:30 were late!	Supportive, in favor.
2	Germany	Please less AC. Perfect entering in front of hotel-don't stop!	Thank you for keeping cars out of the park!
2	SC		Thank you for making Bar Harbor an enjoyable easy place to explore.
2	MO	Great service, I'd highly recommend.	Thank you, L.L.Bean.
2	FL	Jordan Pond from the Village Green. Enjoy buses to two towns, SWH & NEH and especially Jordan Pond.	Thank you, thank you. Love the buses.
2	PA	Everyone is so nice, helpful, and just awesome. We always feel safe on the Explorer.	Thank you!
2	Quebec		Thank you!
2	ME: Biddeford		Thank you!

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2	MI		Thank you!
2	Croatia		Thank you!
2	GA		Thank you! We shop at L.L.Bean often and more because of their support for ANP and the bus.
2	Nova Scotia	This is an amazing service!	Thank you!!
2	IL	Great service. Don't have to bother with the car.	Thank you.
2	MN		Thank you.
2	CO		Thank you. Appreciate it!
2	CO		Thank you. Excellent service.
2	PA	Very helpful.	Thanks!
2	MN		Thanks!
2	FL	I think it's wonderful.	That's great! I buy L.L.Bean too!
2	Jamaica	It is a very efficient information app to use.	They are doing absolutely great jobs for Bar Harbor residents, guests, everyone. Keep up the good work.
2	VA	Awesome service! Thank you!	This is awesome! We will continue to shop L.L.Bean!
2	DE	Very convenient. Thank you.	Very grateful. L.L.Bean MC holder and shopper.
2	MD	We visit Bar Harbor/Acadia every other year with our family. We love the ease and availability to get to the park and Bar Harbor. Makes our visit more fun and less stressful.	Wonderful investment that serves the community ensuring the highest use and access for visitors and residents.
2	PA	Great service. Drivers helpful, some with great humor.	Wonderful. I love L.L.Bean products. Thank you, L.L.Bean!!
2	CA	Sometimes it did not come every 15 minutes on Eden 2 when it should have.	Yay!
2	Turkey	Bus hours may end later at night.	
2	IL	Electric buses.	
2	Hungary	I like it.	
2	Bulgaria	If the bus is running late it should be posted! Once I had to wait 30 minutes in the sun and two of the buses didn't show up! 7:15 am is perfect for me.	
2	Turkey	Offer rides until 12:00 a.m.	
2	MA	This is a wonderful bus. Thank you so much!	
2	IL	This option is great. Hope you will convert to electric soon.	
2	MN	Very helpful.	
2	MO	Wonderful service. Thank you!	
3	VA	Sometimes a bus will arrive five minutes after another number bus just left and won't be back for two hours.	Amazing!

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3	NC	Love it! Does it run on gas or electric? Hoping it's electric or hybrid.	Awesome! Definitely cuts down on traffic. Love to park our car and not have to worry about driving.
3	NY	Island Explorer employee was very helpful and friendly.	Awesome!!
3	TX	Add bus schedule to app. WI-FI service on the bus to check other routes on app. Route placard in place of one of the L.L.Bean placards just to see all the routes. Would have been great knowing that I didn't need a park pass if I used the bus to enter the park since no one checked bus riders.	But system out to Bass Harbor (rode yesterday) was a pleasant surprise -- would not have taken if we'd have had to pay. Thanks L.L.Bean for offsetting the ride costs.
3	Quebec	It's nice and convenient for tourists who don't want to use cars or RV's to get around.	Cool.
3	CO	Wonderful service to provide for travelers. Very easy and convenient to use. Love that everything, including the park and buses, are dog friendly.	Excellent way to promote the brand and give back to the community and environment.
3	VA	A few more stops at Welcome Center back to Village Green.	Fantastic.
3	Quebec		Good.
3	SC		Great job!
3	NY		Great partnership. Wonderful service.
3	PA		Great that L.L.Bean supports NPS. Will buy L.L.Bean products.
3	OH		It is a great thing.
3	ME: Bangor	More explanation of the process for beginners would be helpful. But our hotel staff was knowledgeable.	It's great!
3	PA	Clearer markings for routes / times within the park. It can be confusing coming off a trail to find / recognize bus pick-up.	Keep it coming, L.L.Bean! GREAT INVESTMENT!
3	NY	Noticed the ads online when planning our vacation -- wanted to reduce our carbon footprint if only a little -- one less car in the park!	Kudos to L.L.Bean. Thank you to them and Island Explorer.
3	Quebec	Excellent service.	Lots of individual cars. Lots of traffic, not good for nature.
3	MA	Excellent! Thank you!	Love L.L.Bean! Thank you!
3	NY	It's our first ride but really appreciate the option due to lack of parking at Jordan Pond we experienced yesterday. It is also allowing us to do a one-way hike today instead of an out-and-back.	Much appreciated!

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3	KS	I've loved it. This is more a request, not speaking to a deficiency. We rented a car for one evening so that we could do some sort of sunset activity. With the bus schedule, you have to go do final outings at like 4 to catch rides in at 6. A couple more evening routes would be awesome.	Our thanks. L.L.Bean's support makes me more likely to buy their products.
3	FL		Really appreciate it!! Very helpful & accessible to everyone, helps the environment and keeps parking open.
3	NJ	Improvement in bus stop location signage along the roads in the park.	Thank you for helping to provide this service.
3	IA		Thank you for your donation to keep parks open.
3	NH	Thank you very much!	Thank you very much!
3	PA		Thank you, L.L.Bean
3	MI	List best stops for attractions (e.g. Thunder Hole, stop for Gorham Mountain loop). List minor stops in addition to major stops. Run later, even if reduced frequency. Fix the pre-recorded announcements	Thank you!
3	PA	More parking at Visitor Center.	Thank you!
3	MA	Thank you for the Island Explorer which provided so many more opportunities during our stay in Acadia!	Thank you!
3	MI	Thank you!	Thank you!
3	WI		Thank you!
3	MA		Thank you!
3	NJ		Thank you! Essential service for us.
3	PA	Difficult juggling, but well done!	Thank you! What a wonderful charitable cause!
3	NJ	Map looks like a newspaper. It should be easily seen as a schedule.	Thank you.
3	VA	Very happy to have this convenient bus service to reach hiking trails in Acadia so we don't have to drive and park a car in the National Park. Very friendly drivers.	Thank you. Great service.
3	WI		Thanks to L.L.Bean. Excellent corporate responsibility. We really enjoyed this service.
3	MA	Great service, especially in busy season -- saves us from driving and trying to find parking.	That's fantastic -- thank you!
3	TX	Natural gas bus.	They are wonderful. Wish I didn't see so much on political climate change. If you feel that way, go to natural gas buses.

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3	OH	This is such a wonderful service to provide for visitors (and locals)! I just said to my husband this morning how amazing it is to have this available... and at no charge!!! Buses are super clean and drivers have been wonderful!	They should be commended for such a generous contribution. And this will definitely motivate us to support their company.
3	TN		Very impressed. They are invested in maintaining accessibility and maintenance of the park, which seems aligned with their customers' values.
3	NY	Might be nice to have an earlier one in the morning to meet the Eden one. A later one from Echo Lake would be good and maybe one to the ferry to Cranberry Isles as we struggled to park there. No complaints though. Love this service.	Very thankful to L.L.Bean. Great way to give back locally and definitely makes me feel good about shopping there. I would imagine the cost is even more than \$4 million, so if they can spare any more, please do!
3	MD		Very useful.
3	TN	Very convenient. Staff is very helpful.	We think it's great!
3	NY	Love this!! 100% recommend!	Well, the company is worth over a billion dollars, so 4 millions doesn't seem like so much.
3	UK	Fantastic service and brilliant offer for tourists.	
3	Ontario	Fun tour.	
3	MA	Good services. People are good and friendly.	
3	MA	If the bus is filled to capacity, why does the driver have to wait for the scheduled departure?	
3	Quebec	It's super and we love it! We will recommend it to all of our friends in Quebec!	
3	PA	More parking areas for bus pick up.	
3		More parking at Visitor Center.	
3	NY	Perhaps an earlier bus to get to the trails earlier in the morning.	
3	NY	Thank you for being dog friendly.	
4	ME: Mount Desert	Service to Pretty Marsh would be nice! Explore adjustable bike racks for different bike types. Correct schedule heading for #11 bus.	
4	MD	1 Kudos to L.L.Bean.	Kudos to L.L.Bean.
4	NC	Have bus schedule papers offered at every ANP campground. (Due to infrequency of cell phone service, we could not access on our phones.) Or display a map at all bus stops (considering limited reception to use digital version.)	Awesome!
4	AR		Awesome!

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4	VA	Great service!	Good for them!
4	NJ	It's great considering how crowded the park is now. Schedule was confusing, but we understand it now.	Good job. You rock.
4	NJ		Great!
4	OH		Great!! Amazing shuttle buses!
4	PA	You should not pack the bus!	Great.
4	Ontario		How fantastic!
4	MA		I think it's awesome! It's such a beautiful park!
4	NY		It is thoroughly appreciated and encourages me to stop by the Maine store on my way home.
4	MA	Awesome possum!	It makes us happy to buy L.L.Bean products. Great equipment, packs, and clothes.
4	WA	More frequent buses would encourage people to use the service more, especially during peak times of day.	It's a wonderful service, but people may not use it if it isn't convenient enough.
4	Quebec	Great Idea! Less cars in the park.	Keep going with your donation, folks!
4	CA	Great service although visitor parking is a nightmare if you get here late.	Kudos to L.L.Bean.
4	ME: W. Baldwin	Bus scheduling seemed confusing? BUT, so much more convenient to JUST use the bus. Thank you, we've appreciated it.	Less cars, better for environment in the park.
4	Israel	Friendly drivers. Not enough buses.	Many thanks!!!
4	MA		Many thanks.
4	PA		Neat.
4	MD		Nice.
4	MA	More buses. Manual or electronic signs to indicate full buses. Tally clickers for drivers to keep track of available seats.	Thanks!
4	IN		Thank you for your contribution. It makes me think even more favorably of your company. I really like your products.
4	MA	Service is excellent/	Thank you very much!
4	UT		Thank you, L.L.Bean!
4	CT	What a wonderful way to see the park! Extremely relaxing, convenient, and environmentally friendly. We hope this service is offered for years to come.	Thank you, L.L.Bean! It is nice to see a local company supporting its community.
4	VA	Thanks for making it free! Suggestions: audible information while on the bus.	Thank you, L.L.Bean!!
4	NC		Thank you!
4	TX		Thank you!
4	NC		Thank you!

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4	QUEBEC		Thank you!
4	MI	Great bus ride, easy to find the correct bus.	Thanks for preserving Acadia's beauty!
4	CT	Awesome.	Thanks, L.L.Bean.
4	PA	More buses.	Thanks!
4	TX	Need more frequent buses on popular routes during high traffic times, especially the Loop road, maybe every 15-20 minutes.	Thanks!
4	PA	Excellent.	Thanks.
4	VA	More parking at Hulls Cove Visitor Center would help.	Thanks.
4	MA	Bus left earlier than schedule said, but that was ok for us!	That is great!
4	MI	More frequent buses.	They contributed a lot of money. Thank you!
4	NH		Way to go, L.L.Bean!!
4	KS	More assistants at locations (stops). Many assistants at Visitors Center which was helpful. Too few or none at some of the other stops on the Loop Road during our visit to Acadia.	We are supporters (consumers of L.L.Bean products and merchandise). We appreciate their corporate generosity.
4	NY	Updated bike racks to accommodate fatter tires and bigger wheels (i.e. 29 inches). The gravel roads are great for bigger tires, so it will be well-loved.	We love L.L.Bean's commitment!
4	NY		We love L.L.Bean's products. Thank you.
4	CA		Wonderful! More companies should do this at other national parks.
4	TX	Update schedule. Loop 4 stops at Thunder Hole but it's not on the schedule. Mics for buses.	Wonderful! Thank you for helping to protect our environment and our parks!
4	MA	Uncomfortable with dogs onboard.	Yay!
4	VA	A couple more stops on Route4, like Bubble Rock and other trailheads.	
4	MI	Survey is too long.	
4	VT	Thanks.	
5	NY		Awesome!
5	FL	What a wonderful service! Truly enhances our stay at MDI.	Awesome! Makes me even more of a dedicated customer!
5	NJ	Very good.	Great!
5	MS	Update schedule.	Great.
5	IN		It was a good decision.
5	Germany	The drivers go out of their way to help us reach our destinations.	It's an excellent way to protect Acadia and the environment in general. Awesome!

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5	NE	As a first time visitor, it took a while to figure out the bus interchanges to go to my chosen places.	Make it \$8 million at the least. Or add a zero.
5	MD	Had to wait another half hour for #1 bus. Several times. The second and third buses were also full. More #1 buses would be useful and would make sense.	Nice job!
5	NJ	Confetti cannons!!	Pretty awesome! Would be huge if they went to NPF too!
5	MD		Thank you, L.L.Bean.
5	DC		Thank you!
5	ME: Hallowell	Having more bus-only roads to reduce congestion. Drivers are polite, friendly, and helpful.	Thank you!!
5	PA		Thank you!!
5	NJ	Add more buses.	That's a beautiful thing. Maine is amazing.
5	NH	The buses are mostly on time. Had to wait one hour once. Heavy traffic.	That's awesome!
5	MO	Parking near Jordan Pond House is a nightmare. You should do a better job advertising that these shuttles are free and easy to use. I didn't see any signs for that along the road.	Think that's great!
5	WI		This is awesome!
5	IL		Thumbs up.
5	MA	Perhaps make it a bit easier to get to the Village Green from Jordan Pond.	Very generous and much appreciated.
5	OH		We will support them in future purchases.
5	VA	You are doing an excellent job! Thank you.	You are doing an excellent job! Thank you.
5	NY	30 passenger cap? Many standing.	
5	TX	Better online information on how to use the bus system.	
5	VA	Make it \$8 million at the least. Or add a zero.	
5	France	More buses.	
5	NY	More frequent service at peak times. Survey question 14 should ask for distance; I'm four miles away from the Village Green, an easy walk for me, but not for all.	
5	VA	You are doing an excellent job! Thank you.	
6	FL	Drivers and staff are so helpful and patient.	A huge thank you!

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6	ME: Bar Harbor	Get rid of the L.L.Bean name on buses, schedules, bus stop signs, and especially eliminate the very long L.L.Bean blurb on the printed schedules--otherwise I am very happy with the Island Explorer.	Advertising for L.L.Bean (its name is advertising!) Is very obnoxious--way too much! The many contributors to the bus system should be prominently acknowledged, with percentages of their contribution to the system specified. L.L.Bean seems to have purchased advertising for themselves.
6	ME		Appreciate it. Fewer cars and more buses. Ban cars in BH.
6	NC	Excellent service. Ambassadors are very helpful. Schedule is very easy to understand except NE Harbor schedule. Bus drivers very friendly, especially NE Harbor on this trip.	Excellent. Huge support to the Park. It is pristine and so many people enjoy it. Friends of Acadia does an excellent job. Thank you, L.L.Bean.
6	PA	Not sure if this is possible, but a bus from and to the airport could be really great; although I do recognize that the Downeast bus also does do that!	I love it!~ Thank goodness for companies who have good hearts like them.
6	MO	Route 6 driver very nice and helpful with helping to understand schedule. Need an easier to read and understand bus schedule. For someone new to the Island it is not easy to understand. I rode the bus round trip from NEH to NEH - not arriving to where I wanted to go.	It's an excellent way to save and protect both the island and park. Thank you, L.L.Bean, for your pledge.
6	PA	This is a great service, but sometimes later connections are missed because of buses being late.	Thank you L.L.Bean! We truly couldn't see the area without the Island Explorer buses!
6	PA	Love - love the service. Reduces stress -- just leave car at house and go. Drivers and staff are very friendly and helpful. Ce can safely gaze at the scenery while on the bus and meet people from all over the world.	Thank you! We shop at L.L.Bean often and more because of their support for ANP and the bus.
6	Netherlands	Bus map is confusing with too many colors in a small area. Bus drivers are very friendly but could give better advice about which lines to take / where to stop.	Thank you. Great service.
6	ME: Bar Harbor	I have used the bus only twice. I am happy with the service.	That's very nice of them. Thank you, L.L.Bean.
6	FL	Add a route to / from the Bangor Airport.	They are awesome!
6	ME: East Millinocket	WIFI on the bus. Better AC.	They are awesome.
6	ME: Bar Harbor	It would be nice to have a longer / year round bus season. This could open up job opportunities as well as create a more sustainable community. I believe residents would be willing to pay.	This is great!

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6	ME: Bar Harbor	I think the buses are top notch! ALL THE TIME!	TRULY UNBELIEVABLE!
6	MA	The bus service is amazing, goes everywhere, friendly drivers, great schedule and island coverage.	Very generous, thank you, L.L.Bean!
6	DC	Outstanding service for visitors. Thank you.	
7	OH	We found all staff courteous and helpful. (We had a great time with "Bob" the driver!) Thank you all for caring so much. We appreciate you all!	Great for L.L.Bean! They have their priorities straight and they are good to their employees.
7	FL	More buses to SW Harbor.	Great!
7	ME: SWH		I think it's awesome they did that.
7	SD	The bus service is very good. However you need more buses to go to Trenton. Two hours between runs is excessive.	It's great. We supported L.L.Bean for their contribution by visiting the outlet shop in Ellsworth.
7	SC	Charge more for parking in Bar Harbor to get people to use IE. Subsidize IE with the increase in revenue. Also ease traffic.	Super!
7	ME: Portland	We hate to fight the traffic. This is vacation.	Thank you.
7	TX		Thank you.
7			Thank you.
7	ME: Burlington		Thank you.
7	PA		That is a great cause and very useful to the community and tourists.
7	MA		That's nothing for them.
7	Croatia		They are awesome!
7		Clarity of how to access or depart bus along the route. This is a wonderful service.	This is a big reason I faithfully support L.L.Bean.
7	TX	Perfect in every way!	We thank them!
7	ME: Mount Desert	Its helpful to get to work.	
7	FL	Please consider bike racks with longer wheel base for newer gravel bikes.	
9	ME: Bar Harbor	I really appreciate this service! It is very helpful for those that don't have vehicles, or can't drive themselves. I think this service is improving our community.	I am not very familiar with L.L.Bean, so I don't have a comment for that question.
9	MA	Love dog friendly. Add to the tabloid where you can park for free (e.g. MDIHS, ferry terminal).	Love L.L.Bean. Have an L.L.Bean card to suggest stopping at Freeport on the way home.

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10	CT	Extend service to include earlier and later times to/from so visitors can get to early departure boat tours (etc.) and later evening entertainment. I'm volunteering at Blackwoods and have no other means of travel.	Awesome!
10	PA	A bit more frequent.	Great.
10	VT	More bike racks.	I am happy to hear that.
10	VA	More consistency among drivers as to policy on unpublished stops. Some drivers weren't as flexible. One driver was snarky about the #4 back Blackwoods Campground stop.	I think it's wonderful that they support the bus. Clipboards would be helpful for survey. Thank you.
10	PA	So much easier & stress-free way to get around Acadia!	Super grateful for this service & the ability it gives people to see the beauty of Acadia.
10	ME		Thank you to L.L.Bean!
10	WI	Your map is hard to understand. The colors are too closely matched.	Thank you!
10	IN		That's wonderful!
10	CT	This greatly simplified our trip and the stress of getting to unfamiliar places.	Very nice of them.
10	FL	As a seasonal worker without a car, I really appreciate the Island Explorer service!	
	OH	All staff are super helpful!	Thank you, L.L.Bean!!
	NY	Thank you for the service. Staff are very helpful!!	