

Island Explorer 2017 Onboard Survey – Passenger Comments

Do you have any comments about the Island Explorer, or suggestions for improving the service?

L.L.Bean has pledged three million dollars to Friends of Acadia for the Island Explorer to help protect Acadia National Park. Do you have any comments about L.L.Bean’s contribution?

<i>Route</i>	<i>Local Resident</i>	<i>State</i>	<i>Island Explorer</i>	<i>L.L.Bean</i>
1	Yes	ME	Invaluable service, please continue!	Thank you, L.L.Bean!!
1	No	MA		Thank you, L.L.Bean!
1	No	MD	It is a very nice bus. Thank you for having the service.	Thank you! It was very, very, kind.
1	No	ME		Great.
1	Yes	ME		Thanks.
1	No	PA	We've been coming to Hadley Point Campground and taking the buses for 16 years. Please keep them running. You meet wonderful people on the bus too!	Thank you!
1	Yes	ME	Keep up the great work! Make sure windows open. Later bus to Sand Beach.	Thank you!
1	No	CT	Keep up the on-time schedule. Very important.	Million thanks.
1	No	NY	First time on the bus. It is great so far.	
1	No	PA	It is a great service for visitors, especially for us with large trucks at campgrounds.	Conservation of our national treasures is important. Kudos to L.L.Bean.
1	No	Ontario	Appreciate the free bus! Love Bar Harbor. Good campground. We will be back when we have more time!	
1	No	Quebec	Best way to visit the island. Great service.	Thumbs up to L.L.Bean!
1	No	CO	People along the route (on the side of the road) wanted to go to Jordan Pond. Our bus driver didn't offer them a map with a schedule - just said not this bus.	Wonderful.
1	No	HI	This is a very generous service to visitors and a fee charge would be appropriate to support this service.	Thank you for your generous support!
1	No	FL	This is our first time using this service. Thank you!	Thank you, L.L.Bean.
1	No	China		Thank you very much.
1	No	CA	Easy and convenient to use. It has to decrease car use, and thus emissions.	Thank you.

Island Explorer 2017 Onboard Survey – Passenger Comments

1	No	MA		Nice!
1	No	VA	Excellent operation. Parking spaces are impossible to find locally. You need more buses in the peak season.	
1	No	SC	Different maps show different routes.	Great!
1	No	MN	Need to consider banning out-of-region cars in Bar Harbor town! Need better survey pencils!	Bravo!
1	No	MI		Thank you.
1	No	SC		I worked as a seasonal employee for five Christmas seasons.
1	No	MI	Thank you for the service! It made our trip so much easier and we were able to visit all the locations on our list with convenience.	Thank you L.L.Bean! We have been so thankful for the Island Explorer service on this trip. We've been planning it for three years, and this bus service allowed us to experience Acadia conveniently and economically
1	No	PA		Thank you!
1	No	PA		Great for conservation.
1	No	NY		A great idea for a great cause.
1	No	SC		L.L.Bean benefits from the Island Explorer. Many visitors use and wear their products. Wise move for L.L.Bean.
1	No	VA	It would be convenient to have another common meeting point for the routes in addition to the Village Green.	Thank you!
1	No	MA		Thank you, L.L.Bean.
1	No	NJ	You may need more capacity for popular routes at times of peak demand.	Fantastic!
1	No	PA	Buses are very warm when waiting to leave. The buses are shut down and there is no air while waiting.	Thank you, L.L.Bean.
1	No	MD	Thank you! Love it!	Thank you!
1	No	GA	Sheldon and Jeanie and Andrea make you the best.	Go Bean family! Thank you!
1		Quebec	Sorry, I don't speak English. But the bus is very good for traveling and the driver is very smart.	
1	No	Nova Scotia	Well planned, perfect. We don't mind paying a dollar or two. We used the tracking software for the first time, it works! The bike transport is brilliant! The drivers are like best friends to every passenger - so nice.	We all need to visit L.L.Bean. I wish they had more USA made products.
1	No	Quebec		Nice initiative!

Island Explorer 2017 Onboard Survey – Passenger Comments

1	No	ME		Good Maine company. We shop there all the time.
1	No	Ontario		Thanks.
1	No	WA		We wish more companies took the environment and national park preservation as seriously.
1	No	MA		Thank you, L.L.Bean!
1	No	FL	Bus too warm in the summer.	Thank you! Local businesses should support it.
1	No	NH	Wonderful service!	Great company!
1	No	OH		Thank you.
1	No	VT	Drivers are always friendly and helpful!!	Thank you. We buy our camping gear from you due to your support here.
1	No	IN		Go L.L.Bean.
1	No	VA		Nice gesture for a company that has achieved financial success.
1	No	Albania	You guys are doing a perfect job.	
2	No	Jamaica	I would suggest bus stops at more points after getting off at the Village Green. Sometimes a long walk to specific destinations.	If it's meeting the required purpose, then keep it at that.
2	No	NY	Thank you! It was good to have the bus to explore Bar Harbor.	
2	No	Jamaica		Great job.
2	No	NJ	It is an amazing service with amazing drivers. So thankful and appreciative.	It is a great endeavor. We have to protect this magnificent place. Thank you, L.L.Bean.
2	No	New Brunswick	We came to Bar Harbor because of the free buses! Rather than camping at home (Canada's east coast).	Amazing! Thank you! Nice to see such corporate caring and foresight!
2	Yes	ME	Great service overall.	Thank you, L.L.Bean!!
2	No	MA		They rock.
2	No	France		Thanks a lot! Merci.

Island Explorer 2017 Onboard Survey – Passenger Comments

2	No	Germany	Great idea! Helps reduce traffic and pollution.	Well done! Thank you.
2	No	WA		Wow! Thank you so much!
2	No	MA	Buses seem to be struggling. I noticed this when going up inclines and when the bus was starting up when leaving the Green. Ride is bumpy.	Fantastic!!
2	No	ME	Most drivers are very nice.	Folks should be charged \$1.00 per ride. Conservation.
2	No	AZ		We are very happy that they did! Love the environment, love to see it, and love to protect it.
2	No	NJ		I think that it is really good that they did that.
2	No	PA	Great convenience!	Great!
2	No	NY	The supervisor on the Village Green was lovely and very helpful when we missed the 10 pm bus. She got us to our hotel.	I think they can afford even more!
2	No	NJ		Thank you!!! We will always shop there!!
2	No	NJ		Thank you!
2	No	Mexico	It is really nice to have this option, so we can get to the park.	
2	No	CT		Good work, L.L.
2	No	PA		Go L.L.Bean!
2	No	CT	I am not sure adding more buses from 5 to 6 pm makes fiscal sense, but a note about crowding may help users plan better. 15-minute headways at peak periods is excellent. CT transit planner. Consider ridesystems.com for easy GPS.	It is great for all parties.
2	No	NY		It is wonderful. I think highly of the company for doing it.
2	No	TN		Excellent.
2	Yes	ME	Keep up the good work!	Thank you!
3	No	IL	I feel the Island Explorer keeps traffic light in Acadia. Also encourages us to explore all areas of the park.	Thank you!
3	No	TN	More on time/schedule, especially with cruise ships here.	Good for them!
3	No	NY		Awesome! Will be visiting the store soon.

Island Explorer 2017 Onboard Survey – Passenger Comments

3	No	ME	Turn on the digital sign indicating bus arrivals at the Hulls Cove Visitor Center when the first bus leaves the Oceanarium so people at the Visitor Center know when the buses are going to arrive.	Thank you so much for this service! It helps me cut down on driving through the park and is extremely convenient. I love that it is free and serves all people.
3	No	ME	Love that it will drop and pick up at convenient places (trailheads, etc.).	Thank you.
3	No	TX		Awesome!
3	No	NH		Great company. They support us and we support them with purchases.
3	No	NJ	Great site easy to navigate.	Keep it comin'!
3	No	Quebec	Great service. Keep going!	I did not know. Great way to protect the area.
3	No	NJ	Drivers need to be more proactive with passengers that have dogs that are not service dogs. Several buses allowed pet dogs on their bus and one dog sat in a seat. Also need more stops later in the day at Wild Wood Stables. After 4:00 carriage ride there was no bus service	
3	No	NJ		Thank you L.L.Bean, great idea!
3	No	NH	I love this bus service and have been using it since it began! One comment: I think people ride the bus to go into the park, but do not have a park pass. That's a lot of revenue lost.	Thank you! It is much appreciated.
3	No	FL		Thanks, L.L.Bean.
3	Yes	ME		Great job.
3	No	NY	Just learned of the Explorer upon reaching Blackwoods. We are enthusiastic about using it to reduce traffic. The cleanliness & ease of use feeds our enthusiasm in using it.	Extremely grateful & will consider this the next time I purchase outerwear. Please keep it up!
3	No	MD	Add air-conditioning to the buses.	I think they are amazing & wonderful.
3	No	WI		We will continue to buy their products knowing how they support the Parks!
3	No	Ontario		Awesome way to give back to the environment and state!
3	No	CT	Fantastic!	Thank you, L.L.Bean.
3	No	ME		Happy they do it. Protect & save our parks.
3	No	NJ		Great job, L.L.Bean.
3	No	MA	It's frustrating to wait for a bus only to find there's no room.	Thanks, L.L.Bean!

Island Explorer 2017 Onboard Survey – Passenger Comments

3	No	Netherlands	I don't understand why a car pass is cheaper than entrance fees for three persons (or more). Doesn't that stimulate car use instead of bus use?	
3	No	PA	Later service for dinner and to Trenton for Lumberjack show and go-carts in the evening.	Great place to put your donation.
3	No	FL	#6 could be improved (till later in the day)	Very good and applaudible.
3	No	SC		Thank you.
3	No	VT		Nice to see the corporate sponsorship from L.L.Bean!
3	No	Ontario	Thanks for reducing pollution by providing this bus. Also, for us on a motorcycle the roads are rough and hard to navigate so this is nice to relax and let someone else do the driving.	Awesome - Keep up the good work that you do, L.L.Bean!
3	No	TX	Have A/C on while at a stop.	Thank you, L.L.Bean! Love your duck boots.
3	No	NY		Wonderful and generous!
3	No	NJ	Keep it going!	Awesome!
3	No	CA	You make it so easy for everyone to use. Your "information person" adds to the ease of use and decision planning. Thank you!	Very generous, important, appreciative, necessary. Good publicity for the company. We will support them as consumers. Less cars the better!
3	No	MD		Wonderfully generous!
3	No	IN		Awesome!
3	No	VA	Thank you!!	Thank you!!
3	No	DE	It was a great resource!	I think that is a wonderful use of funds for a multi million dollar a year company! Thanks, L.L.Bean.
3	No	DE		That's wonderful. Go L.L.Bean!
3	No	New Brunswick		Thank you, L.L.Bean. We love Bar Harbor.
3	No	ME	Add A/C on buses!!	Great / I could use 3 million also!
3	No	NJ	Air conditioning on hot days.	Great stewardship. Please keep up the good work!
3	No	MD	More buses needed for busy days like July 4th weekend.	Much appreciated! This makes me more likely to shop at L.L.Bean.
3	No	NY		Keep it up!

Island Explorer 2017 Onboard Survey – Passenger Comments

3	No	NH		We are happy to buy their products!
3	No	TN	Excellent service. Win-win for everyone. Park: air pollution. Residents: cars on road. Visitors: No need to worry about finding a parking spot.	To be highly commended for saving our national parks.
3	No	NJ		Thanks.
3	No	PA	Sand Beach needs more frequent service. We get on at Blackwoods and ALWAYS have to stand.	Thank you, L.L.Bean.
4	No	MO	Need windows to open easier. Thanks.	
4	No	CT	You should have booths at all entrances. People drive in or get on buses and don't pay entry fee. They print trail maps from the internet.	Wonderful! All companies should contribute to the community they are in - hospitals, schools, medical clinics, etc.
4	No	MN	This is our first ride.	Awesome. Thanks, L.L.Bean!
4	No	MI		It's great.
4	No	NC		Thank you!!
4	No	MO		An outstanding gift that should be recognized.
4	No	Quebec	Not enough parking on the Loop Road!	
4	No	FL	Great service for visitors!	Thank you, L.L.Bean!!
4	No	NY	My family is very pleased to use the service. We love how the buses reduce the amount of cars in the park.	Thank you, L.L.Bean. We hope your \$3 million pledge is not an indirect way to support Trump's gutting of the NPS funding. Please support increased funding of the NPS!!
4	No	NV	Keep up the good work!!!	
4	No	TX		Greatly appreciated!
4	No	NY		Thank you!!
4	No	MA		Great service. I have been an L.L.Bean shopper for years!
4	No	MA		Thank you for supporting and protecting this amazing park!
4	No	VA		Thank you. I will visit your store in Tyson's Corner.
4	No			Great!
4	No	NY	Great service! Thank you!	Thank you, L.L.Bean!
4	No	VT		Thank you!
4	No	MD		Wonderful!

Island Explorer 2017 Onboard Survey – Passenger Comments

4	No	England	The number 2 route is very busy leaving the Village Green around 9 pm - maybe more buses?	A fantastic service which we are very grateful for, thank you.
4	No	VA	Start earlier from Jordan pond.	Can they help stop Trump from ruining the environment? Otherwise, park support won't matter when the climate is destroyed.
4	No	ME		Very generous!
4	No	MA		Yeah! We love L.L.Bean.
4	No	PA	Great service! Makes getting around the park much easier. Shout out to L.L.Bean for providing the buses. Clean, friendly service.	Awesome! Much appreciated!
4	No	DE		Awesomeness!!!
4	No	NJ	More frequent service with more capacity. This would encourage more people to use them. Park & ride stops should also be increased. Can charge nominal fee tickets to enhance service.	Great service!
4	No	Quebec	Everything is perfect! Drivers are very nice. Buses are clean and comfortable.	Great contribution!
4	No	NY		Very commendable.
4	No	England	I wish we had bus services in UK national parks as good as these!	
4	No	MA		Thanks! Keep up the good work.
4	No	CT		Certainly is substantial! Thank you - LLB!
4	No	DC	Great way to reduce car traffic and reduce the need for parking at each trail head.	Great job!
4	No	NC		Awesome sauce.
5	No	MA	Traffic and parking would be disastrous without the Island Explorer.	The Island Explorer is critical for the health of the park in the summer. L.L.Bean is demonstrating its conservation commitment.
5	No	MA		Thank you!
5	No	MA	We love the bus service and are willing to pay to keep it. Once we get to Acadia we know we can relax and leave our car behind. Thank you for the service.	Always loved L.L.Bean!!
5	No	NJ	Great service. Reduces cars in park.	Very generous and forward thinking. Thank you!
5	No	DC	Very helpful.	

Island Explorer 2017 Onboard Survey – Passenger Comments

5	No	Phillipines	Please continue serving the island.	
5	Yes	ME		More buses, less autos.
5	No	England		Very generous! Long may it continue.
5	No	ME	Turn off transponders for out of service buses so web map doesn't get us hopeful of a bus arriving soon.	
5	No	NC		Great contribution based on what they sell.
5	No	VA		Such a good CSR (corporate social responsibility) & CSV (creating shared value).
5	No	Ontario	It would be helpful to play the information on the bus speaker before arriving to destination.	The funds they donate help to allow average people to be able to make a more affordable visit to the park. More companies should donate. Thank you, L.L.Bean.
5	No	VA	Excellent service. Thank you for allowing dogs.	Fantastic.
5	No	FL		Thank you!
5	No	CT	Service is great. We come back each year, in part because we don't have to drive. Add ferry service between Southwest and Northeast Harbor.	Thank you!
5	No	IN		Thanks, you're swell!
5	No	MA	Friendly and on time service.	We are so glad that L.L.Bean is helping to make this shuttle available to all.
5	No	NJ	We very much appreciate this service as it is a treat to not have to use our car often. Also a good way for people with physical limitations to see Acadia and hear about the stops. Drivers always helpful with information on the park.	That is wonderful! We are patrons of L.L.Bean (have their credit card) as their commitment to the environment and community is appreciated and so important.
5	No	PA		What an incredible service to provide to visitors. Quite generous to support this area in this way.
5	No	PA		We think it is fantastic that this service is offered through L.L.Bean's contribution and help.
5	No	SC	Love the buses. Wish there were more direct routes from Sand Beach (without campground) and to & from Jordan Pond (without Visitor Center).	Thank you.
5	No	NJ		Thank you, L.L.Bean!

Island Explorer 2017 Onboard Survey – Passenger Comments

5	No	OH	We would really appreciate bus schedules being easier to understand - namely the departure times when buses are traveling in opposite directions.	Thank you, L.L.Bean for all the Christmas gifts this year!
5	No	MI	It's our first visit to the Park. This service is very accessible and easy to use.	Thank you!
5	No	FL	Difficult to hear announcements in the back of the bus.	We are very appreciative of their help.
5	No	OH	This is brilliant! Fantastic! Love it! What a great way for us to appreciate the beauty of the area without polluting, damaging, over crowding more than need be.	BIG thank you, L.L.Bean!
5	No	FL	Great service.	Good.
5	No	ME	Would it be possible to have a bus route from SWH to NEH/Seal Harbor?	Thanks for making it possible to travel around Acadia for free! It is very helpful.
5	No	MA	Earlier bus from NE Harbor in the morning so we can get to some hiking trails early.	Great.
5	No	NC	An excellent and convenient service.	Great! Do the L.L.Bean folks still support Trump? That's not great for national parks or the environment.
5	No	MA	We love this service. Everyone is very helpful.	Hope to help you keep it going!
5	No	PA	They should make more routes and buses - especially to Bubble Rock.	Cool
5	No	MA	More benches by pick-up stops.	
5	No	TN	We need bathrooms at the Visitor Center bus stop!	We love them and buy their products. The USA and NPS are fortunate to have them support Acadia National Park.
5	No	DC		Excellent!
5	No	CT	I love leaving my car behind so I don't have to find parking. Also, it saves wear and tear on the park.	Great partnership.
5	No	FL		Great! Thank you.
5	No	MA		Thank you! You are making this visit much easier for everyone.
5	No	VA		A big thanks!
5	No	CT	Great service.	Wonderful!
5	No	PA	Makes it so much easier to get around and explore.	That you for a great service.

Island Explorer 2017 Onboard Survey – Passenger Comments

5	No	VA	Start routes earlier. The #4 should run in conjunction with visitor center hours. Why does it stop so early? The frequency of #7 should increase and have stops at the Carroll House and trailheads. Bicycle Express to Brown Mountain?	Due to government cutbacks and declining budgets, partnerships like L.L.Bean are going to be important.
5	No	NH	WiFi on the buses.	I love what the company has done and stands for.
5	No	NH	Amazing benefit that enables visitors of all kinds to explore the beauty of MDI.	Amazing company whose heart and heads are in the right place!
5	No	ME		L.L.Bean is awesome!
5	No	IL	Do service to Cadillac Mountain.	
5	No	FL	Thanks for the comfortable ride!	Good job!
5	No	AZ		Thanks, L.L.Bean!
5	No	MD		Thank you!!
5	No	ME	Great job.	They are great to support this important service!
5	No	GA	We had no idea how limited parking was inside Acadia. You/they need to advertise more that in summer people really need to ride the bus!	Hooray! Excellent investment to keep the park clean and accessible.
5	No	NH	We use the Island Explorer extensively and greatly appreciate this service.	What a great philanthropic endeavor!
5	No	PA		The ads are pretty.
6	No	NY		Thank you, L.L.Bean.
6	No		We would like to have #4 Loop Road stop close to Blackwoods Campground. We LOVE this Explorer bus system here at Acadia! We like the Bike Express too!	Love it! We have been very happy to use this bus service throughout our stay.
6	No	AZ	More bike racks would be helpful. More frequent buses (some express between highly trafficked stops) would help at peak times.	We noticed and very much appreciate L.L.Bean's support.
6	No	NY	Excellent service!	Thank you, L.L.Bean - for giving back to the community and helping keep Acadia clean and available for generations to come.
6	No	ME	Very important service!	Very wise decision! Very thoughtful!
6	No	GA		Fantastic
6	No	MA		It makes me want to shop for L.L.Bean items.
6	No	PA	Thank you for all you do and the great services you provide. Thumbs up. Our dog likes the buses too!	Thank you for your generosity. L.L.Bean rocks! Hike on!

Island Explorer 2017 Onboard Survey – Passenger Comments

6	No	New Brunswick	Great service!!	
6	No	NY	Getting a bike on and off at Jordan Pond can be tough because it is so busy. But we LOVE the bus!	Wonderful! Any other companies contribute? We will try to shop more from L.L.Bean.
6	No	WI	Parking is an issue!! Two-hour parking limits where we can ride.	
6	No	FL	Your staff have been AWESOME! On buses and at the Village Green, they have been just wonderful. They made our visit much more enjoyable. Thanks!	Thank you. We shop there regularly and appreciate their giving back to Maine and its visitors!
6	No	WI		Thanks!
6	No	IL	Great service.	Thank you!
6	No	VA	Add more destinations to Bike Express or add bike trailers to some buses. We have folding bikes on our boat which are not allowed on Island Explorer buses.	Thank you to my former employer (1971!).
6	No	FL	Thank you so much!	Love them.
7	No	Singapore	Fantastic island bus service, ideal for many one-way hikes around Acadia, friendly drivers, flexible drop-off and flag down. Perfect transport for an eco-holiday.	Thank you for preserving the park for all to enjoy.
7	No	IA		Thanks.
7	No	FL	Thank you very much! It's a brilliant service.	Thank you. Please continue doing it.
7	No	England	I have a summer house on MDI. I started using the Island Explorer because of the parking challenge in Bar Harbor. It's been great.	They rock.
7	No	SC	This greatly simplified our trip and the stress of getting to unfamiliar places. We have used all buses except #8. Glass could be cleaned more often. The only negative in five days here was that the 8:24 AM 8/1 bus to the Woodlands KOA never came. We got the 9:10 bus.	A great affirmation for an outdoor company. A very positive statement.
7	No	MA		Awesome commitment by L.L.Bean. Greatly appreciated.
7	No	FL	Please lower volume for bus stop announcements (#5).	Excellent, also good to see Friends of Acadia contribute.
7	No	NY	Excellent service.	Thank you, L.L.Bean. Can you put on a bus that stops at L.L.Bean?
7	No	NH	Increase capacity on the Southwest Harbor route heading to the Bar Harbor Village Green as it is very busy and no seats. Thanks for a great free service.	Great job, great store, love their stuff.
7	No	NH	Excellent vacation due to the Island Explorer service. We have not used our car once!	We love L.L.Bean. Very impressive for this company to provide great support to Acadia.

Island Explorer 2017 Onboard Survey – Passenger Comments

7	No	England	All good. Thank you.	Thank you.
7	No	NJ	Jordan Pond House 8:05 to Village Green - long ride to NE Harbor and back to Jordan Pond to Village Green.	Thank you! Wonderful experience to not have to drive around!
7	No	ME	We are very grateful for the service.	A great company.
7	No	TN		Great company.
7	No	OH	Fantastic service! Buses are extremely punctual and take away a big headache in driving / parking. Drop Smugglers Den campers at the entrance to save time.	Awesome contribution to Maine and our National Parks!! Thank you, L.L.Bean!
7	No	MD		Thanks.
7	No	VT	Print maps somewhere on the bus - better accessibility to riders.	Thanks, bro. That's great.
7	No	NJ	Wonderful service.	Great!
7	No	CT		It's the right thing for them to do. My wife supports them!!
7	No	CT	Excellent service. Definitely improved our vacation.	Thanks L.L. We shop Bean's and we appreciate the donation.
7	No	OH		Thanks so much!
7	No	NJ	Convenient!	Great addition.
7	No	ME	Slightly larger lift for bigger mobility scooters. (Longer by several inches.)	Thank you very much for doing this for us.
7	No	ME	I suggest that the Park limit passenger car access to "off peak" early morning and evening hours.	Much appreciate. We support L.L.Bean by purchasing retail items.
7	No	ME	This is an excellent service. Drivers are friendly and share knowledge. I was able to visit Acadia National Park, but also outlying towns where I bought meals and gifts.	Great. I buy lots of L.L.Bean products and appreciate what they have done in supporting the Island Explorer.
7	No	NH	Thank you for this service. I would love to have clean air, water & environment for my niece and other future generations! Global warming is NOT FAKE NEWS!	I wish other large companies were more like L.L.Bean. Corporate greed is not environmentally friendly.
7	No	RI	This is a great program that L.L.Bean does for the communities and tourists. Thank you.	Our family has been using the Island Explorer for three years now. Thank you for this service.
7	No	Quebec	Windows on the bus should probably open more along with the windows in the back. Very friendly drivers!	Excellent!
7	No	DE		Very generous, perspicacious.

Island Explorer 2017 Onboard Survey – Passenger Comments

7	No	MS	You may want to start charging a nominal fee to fix roads.	Amazing they are doing this and much appreciated.
7	No	NY	Thank you to everyone who has a role in this service. It is valuable and much appreciated. A model for other parks.	I love LLB! I am impressed each year I see L.L.Bean's name about their commitment to supporting Acadia and visitors to the state of Maine. Thank you, L.L.Bean!!
7	No	NY		Thank you! Free accessible services are so important!
7	No	PA	I have been happy with the service each time I have used the transit service. So helpful when headed to popular spots or if hiking trails and needed to get back to our car.	L.L.Bean will always get my family's business because their corporate dollars are spent supporting the environment. Love them!
7	No	ME		Awesome.
7	No	Virgin Islands	Free bus service was why our trip was possible, as our RV is too big! We wouldn't have come into Bar Harbor (town) without this service. Really amazing bus!	That's awesome. I had no idea L.L.Bean was so involved in this service. Makes me like that brand more.
7	No	VA	The service is wonderful. Drivers are friendly and courteous. It makes me want to buy more clothes from L.L.Bean!!!	It is great that they do this. Takes many cars off the road.
9	No	Inter-national	Serve Lakewood please.	
9	Yes	ME		Thank you!!
9	No	Mauritius		Awesome!
9	No	VA	We did expect a stop that is not regularly used anymore. We had to ride from Eagle Lake inbound to the Village Green (with bikes) to catch a #9 outbound.	Wonderful!
9	No	VA		Amazing!
9	Yes	Puerto Rico	Better A/C. Fix window side panels, they make a lot of noise. Bus suspension seems off.	Awesome!
9	No	ME		Thank you, L.L.Bean.
9	No	OK	Very nice service.	
9	No		Thank you for providing such an excellent service for both residents and visitors. We love the Island Explorer.	Thank you! This makes Acadia National Park a step above the rest!
9	No	PA	Great service, staff helpful.	Imagine the traffic nightmare without the buses!!
9	No	FL		Thank you!

Island Explorer 2017 Onboard Survey – Passenger Comments

9	No		Buses should run earlier to accommodate early morning hikers who want to avoid crowds. I'd like to ride the 6:58 from Narrows Too, but it doesn't stop there and connections to trails are not available early. Other than this, the service is fantastic.	I am extremely grateful to L.L.Bean since the park is so poorly funded. I will purchase from L.L.Bean whenever I can in gratitude. They should put a store in Bar Harbor for us all to patronize. It's hard writing on a moving bus!
9	No	PA	This is a great service. I hope you continue it and keep it free of charge. Loved it!	It's awesome. Thank you for providing.
9	No	Quebec	From Jordan Pond to Trenton, we had to switch buses twice. Not very convenient. No cars at all should be allowed on the Park Loop Road. Only buses and bikes would be excellent!!!	
9	No	CT	We very much appreciate this service. Please continue it!	Thank you for your continued support of this essential service in Acadia National Park.
9	No	Alberta		Commendable.
9	No	Germany		Great idea.
9	No	Ontario	More buses on the #9 route. Complimentary beverages service would be nice.	What does the L.L.Bean stand for?
9	No	ME	Keep busing.	Thank you very much.
10	No	IL	Friendly driver.	Thank you, L.L.Bean!!
10	No	TX		Grateful!
10	No	OH	You should start the bike route sooner. The bike store opens at 8 am so the line was very long at 9:15-9:30.	
10	No	MA	So far, it's great.	Thank you L.L.Bean, so important especially with the current political situation!
10	No		This bus service is excellent! Driving here would be hell & bad for the environment.	I will remember Bean's sponsorship when I shop at their store!
10	No	UT	Keep it free or there will just be more cars on the roads.	Awesome! Thank you!
10	No	TX		Yay L.L.Bean.
10	No	ME		Thank you!
10	No	IL		Thank you.
10	No	TX	Easy to use.	They're awesome.
10	No	NJ	Such friendly people! Extremely well-run!	Thank you!!
10	No	PA	Great service.	Grateful to L.L.Bean.
	No	MA	Great service! Thank you. Only issue - staff could be nicer to teenagers asking questions. They were a bit snippy.	Makes me want to shop there even more.

Island Explorer 2017 Onboard Survey – Passenger Comments

			Better bus stop signs at certain locations. Some seem like the bus stop should be at a parking lot, but are down the road.	Awesome!
	No	NY	We are here for five days and enjoyed Island Explorer service.	Excellent!

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