

Island Explorer 2015 Onboard Survey – Passenger Comments

Do you have any comments about the Island Explorer, or suggestions for improving the service?

L.L.Bean has pledged three million dollars to Friends of Acadia for the Island Explorer to help protect Acadia National Park. Do you have any comments about L.L.Bean’s contribution?

<i>Route</i>	<i>Local Resident</i>	<i>State</i>	<i>Comments</i>	<i>L.L.Bean</i>
1	Yes	ME	I am a local who rides the Downeast buses year round, and instead of a park pass for the bus I just put a donation in the bus box, because I do not get into the park all summer because I work so much.	I think more big corporations should follow L.L.Bean's example!!! A real help to the local environment to reduce emissions and traffic.
1	No	NJ	First trip on IE.	
1	No	ME	Love it. Use it all summer, rarely drive downtown. Thank you.	Love their commitment to the parks.
1	No		Everything excellent.	Excellent.
1	No	MA	This service has been VERY IMPORTANT to us this week. Since our car broke down on our way into MDI on Saturday, we have relied on the buses to get around. We got out to visit friends on Swan's Island and were thrilled that the bus came out to the ferry at Bass Harbor. The bus got us back into Bar Harbor, out to Jordan Pond, up to our Inn on Eden Street. Now, we are taking this bus out to Trenton to then go get our car from at the mechanic's. The bus service helped save our vacation. Thank you for being here and such great service!	
1	No	FL	Fast, efficient, environmentally and user friendly.	Absolutely amazing. Great company.
1	No		Very convenient and reliable.	Wonderful. Generous!
1	No	MD	This is a terrific service! A great way to get around!	It is terrific to see L.L.Bean giving so much to the community and tourists visiting! We shop L.L.Bean and will do so even more!
1	Yes	ME	Shock absorbers. Less rattling.	Free advertising.
1	No	MD		Great service. Thanks.
1	No	KY	Keep on keepin' on, y'all! We love what you do!	So grateful! L.L.Bean is the best!!
1	No	FL	I wish that the Campground bus ran/stopped at the Town Hill/Woodlands KOA in the morning for all of the pickup times so I could use it for work.	Thank you!
1	No	Quebec	I wouldn't mind paying a little fee (under \$5) to get more frequent service (15 minutes instead of 30 for instance).	

Island Explorer 2015 Onboard Survey – Passenger Comments

1	Yes	ME	Thank you very much. Ha ha, the buses are bumpy for writing.	The buses are a great ad for L.L.Bean. We ride often and always hear people bragging for L.L.Bean!
1	No	OH		Very good.
1	No	VA	Very courteous and friendly drivers and staff shows concern for patrons of Island Explorer. Really added a great experience to our trip to Bar Harbor and Acadia Park.	This is a great service. It has improved our traffic and parking experience. This will ensure a visit to the L.L.Bean store.
1	Yes		If possible more buses. I've seen a steady increase in riders over the past decade and it seems to be at a point where it creates some problems.	A huge benefit.
1	No	NY	Clarify schedule.	Wow!
1	No		If you didn't have the service, where would people park?	We buy everything from Bean! We thank y'all very much!! See you next year.
1	No	ME	Very helpful employees! Friendly!	L.L.Bean always has been, and always should be, a part of Maine. AMAZING!
1	No	Live on boat		Good job, thank you. We shop L.L.Bean!
1	No	New Brunswick		Thank you L.L.Bean!
1	No	KS		Thank you.
1	No	Jamaica	It would be nice if the buses had charging ports.	Excellent. I wish I could donate too. Great job guys! PS Sorry for the poor penmanship, bus was moving!
1	No	TX		
2	No		Need a bus special for Walmart.	
2	No	Bulgaria	I only want the service to continue till 31 of October.	Thank you! Continue with this to keep everybody happy. You're very helpful!
2	No	ME	I had a problem on the 11th of July at about 9:05 p.m. I was at work at the Atlantic Oceanside Hotel and the bus came but I waited for it across the road at the bus stop and the driver that night did not stop at the bus stop. I ran down to the Acadia Inn and he still drives off and I had to walk home.	
2	No	OH	Love it. I can't imagine how terrible traffic would be without it.	We had not planned on visiting the L.L.Bean store but will on the way out of town now. Thanks for the donation.
2	No	MA		Good!!
2	No	NJ		Thank you.
2	No	Jamaica	Great job and thank you very much.	That is very good.
2	No	Jamaica		Good work. Keep it up.
2	No	Oh		Awesome!
2	No	PA	This is a great service provided during our trip. It makes it much easier since parking spots are hard to find.	L.L.Bean thank you!
2	No	PA	Drivers are always very upbeat and pleasant - makes a nice addition to the travel experience.	BRAVO! Makes me appreciate a company that would be so involved!!

Island Explorer 2015 Onboard Survey – Passenger Comments

2	No	MA		Love you L.L.Bean!!
2	Yes	ME	This service is a life saver, and I am much obliged.	Thanks so much!
2	No	CO	Great service.	WONDERFUL!
2	No		Keep up the good work!	THANK YOU, L.L.!
2	No	FL	It is very nice to have this free service.	Thank you!
2	No	OH	Service one hour later and one hour earlier.	Thank you.
2	No	ME	We love the bus service. Driving in Bar Harbor is insane.	Thank you! Always will support L.L.Bean, my primary outfitter.
2	Yes	ME	Love it and greatly appreciated!	Thank you!
2	No	MD	More seating would be nice.	Good for them.
2	No	ME	Green.	Makes me want to support them.
2	No	NJ	Keep up the good work.	
2	No	MD	The ride is fine. Would even have paid for some kind of day pass.	
2	No	GA		I have been a customer of L.L.Bean for many years. I was not aware of this contribution but think it is very important for them to continue it.
2	No	TN	Great service.	
3	No	NY	The Island Explorer has saved Bar Harbor and all of the surrounding towns. It is not only a lifeline for many locals, summer residents and hotel guests. It has saved a terrible traffic of cars all over.	Yes, continue and I have most of the furniture, linens, towels, rugs from L.L.Bean. Please continue to have these buses and the drivers and supervisors -- all wonderful people who care.
3	No	Hungary	Thank you for offering this great service!	
3	No	Quebec		Thank you L.L.Bean!!
3	No	MA	This service should be available at all national parks.	Thank you L.L.Bean!
3	No	ME	Start by June 1 even if it is a limited schedule.	Unbelievably fantastic service that you are providing. Thank you L.L.Bean.
3	No	MS		A great public service. Bought a kayak from them as thanks.
3	No	PA	More bus stops to further increase ability to start a hike in one place and end at another. Possibly a stop at every parking area in the park? We love the bus. For me what defines a vacation is not having to get in the car! Paying for a one week bus pass would be worth it!	
3	No	Holland		Great!
3	No	PA		That's awesome!
3	No	VA	This is a great service! Wish even more people used it to alleviate the congestion on the roads and in parking lots.	I have been a mail order customer of L.L.Bean for years but did not know of their support of Acadia until now. I applaud them for doing this and say THANK YOU!!
3	No	Germany		Great!

## Island Explorer 2015 Onboard Survey – Passenger Comments

3	No	FL	Excellent. Flexible. Dependable. I could not visit without the free bus. We need it. Reduces cars, pollution, and traffic. Good for the planet.	Thank you for your help. You made my trip possible.
3	No	IL		Thank you L.L.Bean. We appreciate your support of the parks.
3	No	PA	Due to the lack of parking in Acadia National Park, the Island Explorer has helped to lessen my stress when traveling to all of the places within the park.	Thank you L.L.Bean for enhancing our trip to Acadia National Park.
3	No	FL	Great service. Selling point to visit.	Excellent!!
3	Yes	ME		Nice.
3	No	PA	Post web site at bus station. Will be looking at site soon, thanks!	Wow, that's great.
3	No	MD	Good job. Thank you. See you next year.	Thank you. Keep it going if you can.
3	No	NC	Fantastic service.	Commendable.
3	No	Belgium	Keep reducing the cars. (Tax on cars?)	Thank you. Will return the favor with a store order.
3	No	MN	This is a wonderful service that has exceeded all our expectations. I hope it continues to make the park more accessible for generations to come.	What a generous contribution! L.L.Bean gets major karma points.
3	No	Quebec		We thank L.L.Bean and we are thankful for all he did.
3	No	NJ	We love the buses, very convenient. Would appreciate more frequent service / earlier services from Seawall Campground.	Thanks!
3	No	IL	Eden Street #2 bus is great. Sand Beach seems to always be standing room only. More frequent Sand Beach buses would be good.	I really appreciate L.L.Bean's support. The ANP roads are crowded even with the bus option. Well done!
3	No	Germany		
3	No	NY	The staff is exceptional!	Thank you.
3	No	TX		Appreciate their contribution to keep the National Park pretty. May shop at L.L.Bean more often.
3	No	WI	Excellent!	Appreciated. They can afford it.
3	No	ME	So glad this service is offered. It makes navigating the park much easier, greener, and less stressful!! Thank you!!!	You ROCK L.L.Bean! Thanks for doing this. We love you!!
3	No	ME	Great job.	Thank you. Good for environment.
3	No	PA		We love L.L.Bean. Thank you!
3	No	NY	Blackwoods Campground should be included in the Campgrounds route.	
3	No	England	Excellent. Keep it free and people will use it, otherwise they will drive and jam the island.	Very generous.

Island Explorer 2015 Onboard Survey – Passenger Comments

3	No	NY	Main stops are excellent, but we need more buses going more frequently and we need buses that connect to the main ones ("feeder" buses along Route 3, 233, etc. so people who are not staying in Bar Harbor proper can better access the bus system.)	I am extremely dedicated to L.L.Bean, not in small part due to their support of this bus system. I proudly purchase and wear L.L.Bean products and share their contribution to our country's National Park system!!
3	No	PA	Air conditioner was broken and making a lot of noise on the Southwest Harbor bus. Standing room only.	
3	No	CT	We love the bus. It can be inconvenient when buses are filled up - but that is also due to the many visitors to the park.	Thank you L.L.Bean!
3	No	OH		Bravo!
3	No	FL		L.L.Bean has made a wonderful contribution that is much appreciated!
3	No	MI		Very generous. What is the L.L.Bean connection to MDI?
3	No	NY	Incredible. Thank you for helping me have the opportunity to see the park.	Doing a great job! Thank you so much.
3	Yes	ME	You are doing a great job!	They rock!
3	No	PA	Wonderful! Convenient, comfortable. Easy to understand routes and schedules. People are super friendly. A little more A/C wouldn't hurt.	Great way for L.L.Bean to get positive PR.
3	No	PA	Love you guys.	Great job, National Parks are important to the health and growth of humanity. P.S. I have a sleeping bag that has been all over the world.
3	No	IA	More Bike Express. We could not ride on the Bike Express - too full. Also during peak season one hour break is too much. Thank you to our bus driver who helped us load our bikes and was so nice.	Great! Thanks.
3	No	IA	The Bike bus line was very long. More capacity would be helpful.	
3	No	FL	Service to Ellsworth could be improved, not by you but by them!	Thank you L.L.Bean! Good environmental service.
3	No	NY		Thank you. It is a great service!
3	No	MD	The Island Explorer buses are an outstanding service for visitors to MDI! It reduces traffic and parking demand in ANP, and saves visitors a lot of time looking for parking in ANP. Drivers are extremely helpful and friendly. The buses are one of the best parts of our visit to MDI.	Thank you L.L.Bean! My wife and I buy most of our clothes on L.L.Bean's website, and we are delighted that our favorite retailer provides such tremendous support to one of our favorite vacation spots.
3	No	PA		Thank you and more money please! Save the National Parks!!
3	No	England		Fantastic. Keep it up as a good example to 'others' to follow suit!

Island Explorer 2015 Onboard Survey – Passenger Comments

3	No	PA		Thanks to L.L.Bean!
3	No	MA	We love it! Thanks so much for shuttling us around. One suggestion we may offer is, if you have complaints of service frequency, try putting the bus stops at the entrances of campgrounds, instead of in the heart of the campgrounds, This would make routes much faster, particularly #7! People will still make a free bus stop, even if it's a short walk away.	Thanks a ton! The park is beautiful.
3	No	MO	It's the most efficient, helpful, and convenient National Park service I've seen.	Thank you!
3	No	NY	Well done!	Thank you!
3	No	Quebec	No complaints. Always friendly, always on time.	Fabulous.
3	No	MA	Friendly drivers. Buses are very good and free!	Great thing! Please continue.
3	No	PA	Pickup service at Village Green is timely. Pickup timing within the park can vary widely.	A beautiful example of public / private partnership.
3	No	CT	Love the service. Need to improve available seating from Bubble Pond stop to town at the end of the day and midday. The Jordan Pond crowd fills the buses and we must wait through several trips to get home.	I recognize that donation and purchase from Bean as a result of that.
3	No	CT	Excellent and invaluable service!	L.L.Bean is and has been a critical component to this much needed service. Way to go L.L.Bean!
3	No	WI	We appreciate the service.	Thank you!
3	No	PA	Jordan Pond route needs more buses.	
3	No	MA	Thank. Wonderful way to get around without driving!!!	Thank you. This is a great service to the community and ease of exploring the Island!
3	No	Quebec	We are very pleased with this free service.	We look forward to visiting their store.
3	No	MD	One of the best ways to see a national park - it's made visiting Acadia do-able.	I am very grateful for their support.
3	No	GA		Thank you!
3	No	MA	This is an essential service! Use school buses to augment the fleet for 2-3 weeks in August.	
3	No	Quebec	Excellent service! Thanks.	Awesome!
3	No	MD	Some drivers are extremely helpful, others not so much.	Applause! Efforts to protect the park are much appreciated.
3	No	ME	I think this is a very important service. It's great that it is free, but I wonder if there is some way to also capture some fee.	I think it's fantastic!! It makes me think even more of L.L.Bean and their care of Maine.
3	No	MA		Nice gesture by Bean.

Island Explorer 2015 Onboard Survey – Passenger Comments

3	No	ILL	Just started our trip on the bus.	Very thankful.
3	No	FL		Thank you.
3	No	IL		Keep it coming!
3	No	MA	We initially used the service out of necessity because we broke down, but now that we know about it we will definitely use it again. So convenient, clean and accessible.	Awesome! Thank you.
3	No	NY	Need windows to open.	L.L.Bean continues the altruistic nature of American business & business people that gave us Acadia originally. Thank you L.L.Bean!
3	No	NY		Love you L.L.Bean!!!
3	No	NH	Great service. Sometimes too crowded.	Very generous. We love L.L.Bean products, also L.L.Bean. Thanks for the tarp at Fenway Park.
3	No	New Brunswick	Need additional service for peak times. Waited over one hour yesterday for Campgrounds bus outbound at Visitor Center around 5:00 p.m.	We are extremely grateful for it!
3	No	IL	All seems to be thought out regarding routes and times. Some additional buses at certain times and routes might be helpful. More encouragement for donation in bus (a sign) and to use the bus (highlighting certain routes like the Beach & Lake) might help.	I think it is great. A store in Bar Harbor where an additional % of the sale is donated to the park would be a win-win for the park and its users.
3	No	NY	Thank you for all you've done. Please continue to do all that you do.	Thank you L.L.Bean!!
3	No	NY	Sometimes when I see "Island Explorer" I think it says "Internet Explorer."	I thank them.
3	No	PA		Nice to see a for-profit company being a model example of community citizenship and partnership. Kudos to you all!
3	No	MI		Amazing contribution! Thank you L.L.Bean for helping to conserve our National Parks!
3	No	NY		Thank you.
3	No	MI		Very appreciated! Love not having to drive our own vehicle and trying to find parking along the roads - but still being able to hike and explore.
3	No	PA		Way to go L.L.Bean! More outfitters need to "pay up"!
3	No	New Brunswick		Thank you!!!
3	No	NJ		
3	No	MD	Seat availability depends on stop and time of day.	Thanks L.L.Bean.
3	No	CT	Post last bus out time each day.	They rock!

## Island Explorer 2015 Onboard Survey – Passenger Comments

3	No	OH	Just keep the service the way it is. It is excellent.	They are doing an excellent job. Keep it up.
3	No	Ontario	Excellent service! Thank you! It is greatly appreciated!	Great! It is greatly appreciated.
3	No	CT	Wonderful service, makes visiting here much more pleasurable. We made a return visit because it is so easy to get around and see the sights.	I think it is wonderful. I am a faithful L.L.Bean customer.
3	No	TX		Great PR.
3	No	NY		Great and generous and appropriate donation.
3	No	IN	We would love to see more bike trails to everywhere -- even if it means closing cars out.	
3	No	VA	Being able to bring our dogs on the buses made our trip around Acadia possible. Thanks!	Thanks!
3	No	NH	Very clear and easy to find buses, but finding seats can be tough.	Very generous donation! Seems to be contributing a lot.
3	No	NY		Keep it coming!
3	No	MD		Glad to know they contribute!
3	No	NH	Sell park passes on the bus? I think my car pass covers us, but I forgot it in the car!!	L.L.Bean rox!!
3	No	MA		Thank you!
3	No	MA	Great service.	Fantastic.
3	No	NH	My 15th year. I LOVE THIS BUS SERVICE! I use it several times a week to go wherever I want to hike. My car sits in the driveway until I leave in September or October.	Thank you! PS I put in a donation EVERY TIME I ride the bus.
3	No	NJ	Need more service during peak weeks in August.	We think it is great. We shop there and feel good about it.
4	No	CT		Thank you!
4	No	NJ	Waiting line for the bus at the Visitor Center seems a bit disorganized. There was no clear beginning to the line with people boarding in the order they had arrived.	Money well spent.
4	No	CA		I think it's a great way to support the community and the National Park and to brand L.L.Bean We have purchased their products in the past - and will purchase more to thank them for their support.
4	No	VA		Awesome!
4	No	TX		Outstanding.
4	No	CT		Thanks.
4	No	CT	Later pick-up times.	That was very generous and I buy their products a lot.



Island Explorer 2015 Onboard Survey – Passenger Comments

4	No	NJ	Only been here 10 minutes. So far, so good = nice!! But hard to form a detailed opinion. Each bus replaces 20-30 cars.	Thank you!!
4	No		Great service! Very friendly driver.	You are amazing! This is an important service!
4	No	NY		Love L.L.Bean!
4	No	MA		Thank you!
4	No	FL	Efficient, pleasant driver.	Bravo!
4	No	Ontario		L.L.Bean branding should be more subtle and understated; too much corporate advertising.
4	No	New Brunswick		Good to know. Very nice of them. Explains the advertising.
4	No	PA		Excellent.
4	No	NC	Great service. Greatly appreciated.	Glad I shop there. I appreciate their community service.
4	No	ME		Fantastic! Appreciated!
4	No	DC		Thank you L.L.Bean!
4	No	MA		Thank you!!
4	No	England		Thank you!
4	No	IL	I like that it is dog friendly!	Good job!
4	No	SC	Add a dedicated bus to Cadillac during busy season from HCVC that runs every 15 minutes.	It's a generous contribution.
4	No	England		Such generosity is to be commended. Thank you.
4	No	ME	This is a great service.	Thank you!
4	No	IL		Awesome!
4	No	NY		Increases our desire to buy from L.L.Bean. Added Freeport stop on our plan.
4	No		More frequent / quicker trips from Blackwoods to Village Green. Provide a later bus out of Bar Harbor.	That's nice!
4	No	CA		Very grateful to L.L.Bean for providing this service.
4	No	Quebec	More bus stations on #4 at Otter Point.	Very good idea!
4	No	DC	Very helpful.	Go L.L.Bean. Thank you!
4	No	UT		Yay L.L.Bean!!!
4	No	FL	Bus drivers have been extremely helpful.	
4	No	NJ	My first trip so I can't judge yet.	Love L.L.Bean.
4	No	NJ	Peak times buses crowded. Otherwise nicely done.	Thank you! It helps with vehicle overcrowding. More people should use it. Thank you again.
4	No	MD	Very friendly and helpful driver. Thanks!!!	Wonderful. Thanks!
4	No	Quebec	Our driver was pleasant, friendly, and safe.	Thank you very much and I will continue to buy your products.
4	No	MA		Awesome!

Island Explorer 2015 Onboard Survey – Passenger Comments

4	No	NY	These bus drivers are fantastic. Patient, competent, and very friendly. They demonstrate the best Maine has to offer. I am very impressed. I've been here five days and met only one grumpy driver.	It tells you where their heart is and their priorities lie. It is the best advertising \$ they could spend. It is an investment in their future. This Park could not be accessible like it is without the services of these buses. Thank you!
4	No	WI	Great service and transportation.	Very nice for L.L.Bean to provide their pledge.
4	No	PA	Shouldn't have to change buses to get to different locations.	They are the best! A company that is in line with what their products serve.
4	No	OH		Thank you.
4	No	Belgium	More buses / less cars. We had to wait because the bus was full.	Thank you.
4	No	MD		Thank you. We have found the shuttle system convenient for hiking from one destination to another.
4	No	PA	Great service. Keeps so many cars off of the roads and great way to minimize the need for more parking lots.	THANKS!! Awesome use of funding! Love the propane bus aspect.
4	No	NY		Bless them! I'm glad we shop there regularly and we will continue to do so.
4	No	CT	First bus trip!	Awesome. Thanks.
4	No	IL	Thank you.	Thank you.
5	No	VA		Way to go, L.L.Bean!
5	No	NY		Cool.
5	No	Quebec	The use of shuttles shouldn't be free and instead you should buy a bus pass at the Visitor Center.	Community transport is necessary and helpful for the environment. The service is great.
5	No	FL		I am more likely to support a company that supports National Parks.
5	No	MD	Increased frequency during high season.	Thank you!
5	No	MA	Need lines or a ticket system to reserve seats in order of arrival.	Thanks!!
5	No	CA	Tune up bus engine. It was rough running.	
5	No	ME	Segregated space for non-service dogs!	
5	No	PA	Thank you.	
5	No	Netherlands	Very good service. To really discourage vehicle use, please charge for persons and vehicles separately.	Hurray!
5	No	AZ	Start the buses earlier.	That's wonderful.
5	No	MD		Thank you.
5	No	CT		Great.
5	No	PA	Very good to use instead of our car.	Very nice.
5	No	VA	Very helpful staff.	Truly appreciated the service and being able to take public transportation during our stay at no cost. Thanks.

Island Explorer 2015 Onboard Survey – Passenger Comments

5	No	IN	More buses to cut down on car traffic through park. Have more buses running at peak hours to avoid people being left behind. Move main hub to dead ferry stop out of center of town for more parking / less traffic for buses.	
5	No	NH		Thank you!!!!
5	No	MD	Just starting out, but it seems like a wonderful service.	It's great! I have L.L.Bean clothing with me on this vacation.
5	No			Thanks L.L.Bean. Good job.
5	No	NY	Maybe have an earlier start, like 8am.	We will go to L.L.Bean on our way home. Thanks!
5	No	MD	Bus tracker does not work on Apple mobile device. This is important when buses are not on time.	
5	Yes	ME		Thank you!!!
5	No	VT		Thanks. Awesome.
5	No	TX	Excellent service and is a great resource for people on the Island. Thank you for providing it.	Thanks.
5	No	NJ	The Island Explorer is a great feature of Bar Harbor and Acadia. It is very important for hikers like us who want to start at one trailhead and finish at another trailhead. The drivers are very helpful!	Keep it up L.L.Bean! America thanks you! Whenever I see the L.L.Bean brand, I think of the Explorer and how it enhances our vacation.
5	No	NY		Thank you L.L.Bean!
5	Yes	ME		Thank you L.L.Bean for helping us have transportation is the summer. SO much!
5	No	MA	This is a great service. I flew into Bar Harbor airport and was able to do everything I wanted without a car.	
5	No	MI		Thank you L.L.Bean!!
5	No	NJ	Excellent service, crucial to keeping Bar Harbor a great place to live and visit, to avoid otherwise horrific traffic.	Thank you L.L.Bean!
5	No	PA	We have been to MDI / Acadia many times but this is the first year we used the Island Explorer. What a fabulous, convenient, economical service!	Thank you L.L.Bean. We are very grateful! We love Acadia and we are frequent customers of L.L.Bean.
5	No	NC	We have been coming to Bar Harbor and Acadia for the past nine years. When we get here, we use the bus exclusively and never drive our car. Without the free bus we probably would not visit yearly.	Thank you L.L.Bean for your generous support of this very valuable service.
5	No	PA	This is an excellent service and much appreciated since we did not tow a vehicle! Thanks L.L.Bean! Suggest adding additional buses, especially at the Visitor Center and Village Green for Jordan Pond.	Awesome!!! Very much appreciated! I will shop L.L.Bean more often.
5	No	MO	Excellent service.	Great way to give back to the community.

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5	Yes	ME	Very glad buses are here! Great for Acadia National Park and great for the people.	Love L.L.Bean. Many thanks.
5	No	MA		Very much appreciated! Thank you.
5	No	NJ	Great service - keep up the good work.	Kudos to L.L.Bean - Great company.
5	No	NJ	Thank you for allowing dogs. And considering carbon footprint!	More likely to buy L.L.Bean now.
5	No	OH	Easy, clean, free transportation. Best way to get around Acadia and Mt. Desert Island.	Thank you!
5	No	FL		Thank you!
5	No	VT	Great service!	Thanks!
5	No	Mexico		Good job.
5	No	FL	The Loop Road #4 should return to the Village Green as many passengers are confused by having to make a transfer to complete the Loop in Bar Harbor.	L.L.Bean is supported by my family through internet purchases and we think highly of their products and services.
5	No	NY	Very convenient. Parking is definitely an issue and busy.	Very important to area / conserving environment.
5	No	England		Thanks!
5	No	ME		Thank you.
5	No	IL		Thank you.
5	No	CT	You all do a great job!	THANKS!
5	No	MD	Excellent bus service. Thank you for providing such an excellent service!! We love the shuttles!	Thank you for your contribution. We are so grateful. We have used the shuttle service on every trip! The shuttle service is amazing!
5	No	AZ	I love riding the bus.	Thank you L.L.Bean!!!
5	No	VT	Awesome service. Thank you.	Worthwhile corporate contributing.
5	No	VA	Great option given the peak season crowds.	Appreciate L.L.Bean's contributions!
5	No	PA	Label what stops/loops serve certain bus stops. List what order stops are when you board the bus. Need better shocks on buses.	Thank you. Offer matching gifts from visitors. I'd buy a t-shirt if offered by L.L.Bean to support Park (\$20 or lower). Bar Harbor and the Park would suck without these buses. Cars and trucks would ruin the park.
5	No	ME	Love this service! Great addition to park access!	Keep up the good work!
5	No	AL		Thanks.
5	No	MA		Wonderful!
5	No	ME	Perhaps another Bike Express for the carriage roads. I love the Explorer! Thank you so much. Also, maybe a once a day bus to Ellsworth would be helpful.	It is so freaking appreciated!!
5	No	PA	Love that we can get to the IGA and Hannaford since we are in our RV and have no other transportation.	Thanks.
5	No	NC	Great service to tourists. Thanks for providing it.	Great company.

Island Explorer 2015 Onboard Survey – Passenger Comments

5	No	CT	Otter Cliff stop did not show what buses stopped there. Posting last bus of the day would be helpful at all stops. The paper map/schedule is very helpful.	Thank you! Please continue to do so. The environment benefits, as do the local businesses.
5	No	MD	#4 and #7 made a number of stops with no passengers getting on or off. Offer MDI High School as overflow parking at peak season.	Thanks!
5	No	CT	Excellent and convenient.	Continue with this excellent service.
5	No	NJ	Running a few more buses more frequently to the most popular areas would be good (i.e. Jordan Pond, Thunder Hole, Visitor Center).	Way to go!
5	No	PA	From being out of the area we found the bus service very helpful and convenient, since we also were in a large RV.	
5	No	ME	Recent bus ride, problem with rear suspension. Bumpy and lots of rattling. Present bus is fine. PS Consider hybrid buses. Some stops were very crowded!	Very much appreciated. Love L.L.Bean's products.
5	No	NJ	Bubble Pond parking should be handicapped only, all others should take the bus! #6 Brown Mountain should be more frequent, it would encourage more people to use it for hiking and biking. We love the buses and use them all summer. Thank you.	We are more likely to buy from Bean because of their continued support of the Island Explorer. In fact we have five L.L.Bean bikes on the bus right now!
5	No	MA		Way to go, L.L.Bean! Another reason to shop at L.L.Bean.
5	No	NJ		Very important community service!!
5	No	PA		Thank you! It's a company that acts on its principles.
5	Yes	ME	Carl is really kind! He also has a gorgeous voice! The rides are always smooth. Thank you so much for this service!	THANK YOU L.L.BEAN! Ya wicked good!
5	Yes	ME	Carl is a great guy!	Thank you L.L.Bean!~
5	No	PA		Wonderful contribution to environment and excellent courtesy to tourists who support the towns and Park.
5	No	NH		Others should give as much.
5	No	MD	Direct service to more destinations (fewer stops) Hi Carl!	Thanks, L.L.Bean! Wish more local companies would jump on board!
5	No	CA	Carl's cool and a great singer.	Good job.
5	No	CA	Make web site more user friendly.	Thanks.
6	No	MN		Wow. Thanks.
6	No	MD		Yeah!!
6	No	IL		I think it's great. I will buy more L.L.Bean. In fact, I will tomorrow.
6	No	CT	Either add buses for start time or inform people of possible wait.	
6	No	NY		Thank you, L.L.Bean.

Island Explorer 2015 Onboard Survey – Passenger Comments

6	No	CA	Earlier service to Northeast Harbor. Run Brown Mountain in September. Direct route NEH to SWH.	Great job L.L.Bean!
6	No	NY	Without bus service no one will come here. Very crowded. Impossible to park.	I am a L.L.Bean mail order customer. I like it & I'll look for more!
6	No	Germany	The air conditioner in the back is dripping. Well, sometimes it's more like a waterfall. Please speed up for the speed bumps at Smuggler's Den Campground. Fun for the back row.	High five!
6	No	NY	A very necessary service to reduce auto traffic! DON'T give it up!! INCREASE it - don't reduce it!	Excellent! Very necessary and worthwhile use of money. Please continue.
6	No	NJ	As boaters with no vehicle, we love that we have a means to get around the island -- for sightseeing, shopping and dining purposes. Please don't discontinue.	Thanks Bean!
6	No		Very good, should be continued.	It's a very good idea, Acadia National Park needs to be protected.
6	No	NY	Do you have an app on Apple?	Excellent idea.
7	No	ME	Buses need updating / newer.	
7	No	ME		Very good.
7	No	ME	You guys do an amazing job. Keep up the great work.	You are helping more people than you could know.
7	No	ME	We are happy for the service of these buses due to no parking space for the vehicles. Please continue to provide these buses for the people.	Great service! Great company.
7	No			Invaluable!
7	No	PA		Thank you!
7	No	NY	Serve Beech Mountain and the summit of Cadillac Mountain.	
7	No	ME		Very generous. Good PR and good company.
7	No	TN	Buses get overly crowded on Loop Road.	A big thank you!
7	No	CT	Keep it going! This service influenced our decision to visit Acadia again!!	Horah! Thank you!
7	No	NC	When it's warm, more ventilation.	Very impressed with L.L.Bean's work in community. Thank you!
7	No	ME	Too soon for us to comment. Our first day and all is fine.	Thank you to L.L.Bean. It's a great service.
7	No	LA	We would be willing to pay a fare to help support the buses. They really added to our enjoyment of the park since we didn't need to worry about driving / parking. Great service. Add lines that serve smaller stops.	Yay! We'll probably buy more L.L.Bean products.
7	No	England	This service is excellent. If there was a charge we would have used car.	Excellent, public spirited and caring initiative. Well done L.L.Bean.
7	No	PA	We are very pleased with the services, keep up the great work!	Thank you L.L.Bean!

Island Explorer 2015 Onboard Survey – Passenger Comments

7	No	NY	Too bad that your roads are in such terrible condition.	L.L.Bean is the #1 retailer in the USA. This makes me proud to patronize them.
7	No	RI	Very important for me and my brothers! We use the buses everyday for many reasons.	Thanks a lot, L.L.Bean.
7	No	NY	Define where each bus stops at the Village Green so people know where to stand.	That's wonderful!
7	No	NY	Buses should not go inside of the campgrounds.	Thank you for your donation.
7	No	MI	You are already doing a great job.	Great!!
7	No	NY	Excellent!	Thank you L.L.Bean!
7	No	NY	Great job! Thank you!	
7	No	Quebec		Great contribution, keep going!
7	No	MI		Excellent service - thank you.
7	Yes	ME	Awesome service.	Thank you.
7	No	ME	We found capacity OK for our needs. We found the service very adequate. Thanks.	We thank L.L.Bean holders for wonderful service.
7	No	NY		I'm glad they do!
7	No	MA	Allowing dogs is very important. Thanks Island Explorer. Woof! Woof!	
7	No	ME	Excellent service. Makes access to many areas for sailors (restaurants, Acadia, food stores, marine supply, etc.).	We live five miles from Bean's and they are to be commended for this effort and investment. Fabulous organization.
7	No	DC	Could be free for those who cannot afford it and nominal (e.g. \$1) for those who can. More frequent.	Well done.
7	No	IL	I think it is a great idea, and reduces traffic & parking congestion.	Thank you. (PS Our family shops at L.L.Bean regularly.)
7	No	PA		Keep up the good work!
7	No	CT	Great service!	Keep it up!
7	No	IN	It's nice and convenient and easy to go places.	Wonderful thing to do.
9	No	TX	Tourism volume seems to be steadily growing in numbers of visitors, so that is why more buses may be needed to accommodate growth.	Wow! Amazing and much appreciated.
9	No	CO		Thanks.
9	No	MD	Love it.	Thanks!
9	No	NY	Makes it easy to leave my car at the hotel. Sell park passes at the Village Green.	High five L.L.Bean!
9	No	FL	Very convenient service. Used four times in two days.	Thank you!
9	No	PA	Very good service and very important to continue. Website very informative. Loading site very convenient.	
9	No	MD		Thank you so much. You are one of our favorite retailers.

Island Explorer 2015 Onboard Survey – Passenger Comments

9	No	PA	More timely bike transport.	Awesome! Nice to see companies taking care of nature, and keep it nice for posterity.
9	No	Germany	Continue your great work.	
9	No	NC		Thank you.
9	No	IL	Possibly get more bikes on the buses.	Very generous and awesome store. We have one in South Barrington, IL and it's great.
9	No	NY		Thank you.
9	No	MA	It is excellent. No complaints.	Extremely generous. We've been loyal L.L.Bean customers for decades and are not surprised. Wonderful company. The best.
9	No	China		Very generous and it helps a lot of visitors to the park.
9	No	NC	We got our bikes at 2 pm and we're told the last bus coming back is a 5 pm with only about a dozen seats. Makes me nervous to think there won't be a bus for us.	Thank you.

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