

Island Explorer Passenger Comments – Onboard Survey August 8–9, 2005

Do you have any comments about the Island Explorer, or suggestions for improving the service?

L.L.Bean has pledged one million dollars over four years to Friends of Acadia for the Island Explorer to help protect Acadia National Park. Do you have any comments about the L.L.Bean contribution?

<i>Route</i>	<i>Local Resident</i>	<i>State</i>	<i>Bus Service Comment</i>	<i>L.L.Bean Comment</i>
1	No	MA	There should be extra buses at night leaving from the Village Green to Campgrounds. There was a large group last night that showed up for the 10:30 p.m. bus and because there was limited seating, about 25 people waited until 11:10 and it was getting cool and windy.	Keep it coming!
1	No	OK	Fantastic!	Thank you very much.
1	No	Belarus	Thank you very much for your service! It is wonderful that Island Explorer exists!	I really appreciate it.
1	No	New Brun	Love the service. Recommend it highly. Please continue!	Keep doing it!
1	No	NY	We have visited about 25 National Parks, including Yellowstone and Yosemite. This Park and the Island Explorer services are the best experience we have had. Five stars to Acadia! I believe that people should have to show their Park pass to use the Island Explorer shuttle system. So many people use the system to avoid purchasing an entry pass.	Way to go, L.L.Bean. Excellent contribution!
1	Yes	ME	It's great!	Thank you!
1	No	NH	Convenient. Do not have to worry about parking.	Awesome.
1	No	NJ	I think it's great, more people should use it.	I think that is wonderful.
1	No	Ontario	Thank you.	Wonderful.
1	No	FL	Great way to avoid traffic congestion.	It's great to see some money used to benefit the public. Great service! Thanks!
1	No	MD	I think it is wonderful that this service is provided, especially since it helps the park and the environment.	Terrific!
1	No	MA	Wish the bus only stopped on the return trip to only those places that are on the bus, thereby shortening the ride back.	Very supportive, kudos to L.L.Bean.
1	No	MA	You are doing OK without my help. Thanks.	I think it is a great idea.
1	No	TX		Thank you, thank you.
1	Yes	ME	Very helpful for someone without license.	Awesome.
1	No	MA	It's a great service. You can get it anywhere and even flag it down. It is very convenient and helps some people discover Maine.	Thanks!
1	No		It is really VERY impressive.	It's wonderful and we visited and spent
1	No	Quebec	Just great.	Excellent! Thank you.

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1	No	ME	I love this service and would be willing to purchase a pass to ride.	That's L.L.Bean and that is one reason we purchase a lot of products there.
1	No	ME	I think the shuttle service is wonderful! It is quite beneficial to the area. I have heard several positive comments from people traveling from out of state. Keep up the great work!	Makes me want to spend my money there. Thanks, L.L.Bean!
1	No	FL		Very much appreciated. Thank you.
1	No	FL	Campground and Town Hill (Woodlands KOA) is underserved. Too much time between buses (1 or 1.5 hours).	Great way to invest in the community.
1	No	NY	It's a great idea.	That was very nice of them.
1	No	MA	Very satisfied.	Worthwhile effort toward the environment! L.L.Bean has a great name. Now I have even more respect for their company! Thank you!
1	No	PA	Very handy.	Very nice.
1	No	NJ		Very generous, very appreciated!
1	No	ME		Thank you. Its for a worthy cause, our environment!
1	No	NY		Yahoo!
1	No	CT		Great!
1	No	MA	This is a very good service. The drivers are patient and helpful. I have taken many routes and they were all timely and clean.	L.L.Bean gets a lot of credit but I'm sure Friends of Acadia raises a lot more than 250 k per year.
1	Yes	ME	I think the Island Explorer is a great service. I use it frequently because I'm an MDI resident and many of my friends visit. Thank you for doing such a great job!	I think that contribution has helped a lot and I greatly appreciate it. Hopefully they will give more. But if not, the contribution has helped.
1	No	MA		Go Beanie!!
1	Yes	ME	Bus stop at MDI Bio Lab, earlier Campground to Trenton service, limited year round service. You are doing great! Love taking the bus and not having to drive.	Fantastic!
1	No	FL	Very good way to provide transportation! Add more! We will encourage Sarasota, FL to do the same! Thank you!	Yes! Good!
1	No	MA	Bus driver Heather was so informative and helpful.	
1	No	MA	Great idea, please continue!!	Monumental.
2	No	Romania	The results of this survey are not going to be accurate if you choose just specific hours trips when some categories are missing. Besides that, you're doing a great job.	Keep the environment clean.
2	No	MO	Great job.	Just want to thank them.
2	No	IN		Very beneficial!
2	No	Ontario		Congratulations.
2	No	VA		We think that this is a worthwhile contribution. Can't imagine all the traffic without the bus service.
2	No	England	Excellent!	
2	No	MO	We utilize the service frequently.	Great! I'll shop at L.L.Bean.

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2	No			Great! Let the public know so they can support by buying LLB products.
2	No	MA		Thanks, L.L.Bean!
2	No	PA	Very good service.	They should increase their pledge!
2	Yes	ME	Yesterday I waited 45 minutes in Northeast Harbor when I thought I would be on time at the bus station and wouldn't have to wait.	Thank you for your great contribution to the quality of life experience and the environment here.
2	No	SC	I think this bus service is great both in getting back and forth to work as well as visiting other towns and is probably one of the reasons I decided to stay for the season and get a job. Thanks.	Thanks - also pleased it is more environmentally friendly.
2	No	CT		Way to go!
2	No	MA	You guys are doing OK by me.	I'd have to say that I am a pretty big fan.
2	No		Keep up the good work.	
2	No	NY		If this contribution puts a corporate logo on the buses but helps provide this service, I am all for it.
2	No	OK	I think the free buses are a good idea, and the execution works, because using the buses is pretty straight-forward.	It's helpful, I suppose.
2	No	IL		Good. Thanks.
2	No	PA		Good corporate citizen.
2	No	OH		Tremendous civic gesture.
2	No	NY		Excellent.
2	Yes	ME	As a resident and year-round supporter of ANP, I think drivers should be more amenable and accommodating. It seems as if some drivers are less accommodating to residents than visitors.	It's great. A model for business support of public resources.
2	No	NH	Very convenient and easy.	
2	No	PA	Very good for tourism.	Great service.
2	Yes	ME	I think the buses should start running sooner than June 23rd. Sometime in May would be good, but I understand most of the drivers work for schools.	
2	No	PA		How great of them!
2	No	NY	Very convenient, reduces traffic in town.	It was nice of them.
2	No	TX	This is one of the best ways to get around Bar Harbor.	They should give more money!
2	No	IL	As an avid supporter of public transportation in Chicago, I would like to say that this service makes our stay incredibly enjoyable. We don't have to worry about parking and it preserves the air quality by decreasing the number of cars on the road.	Any community should be proud of such a commitment and L.L.Bean should be commended. Hopefully they can continue this donation to perpetuate this service.
2	No	RI	The bus drivers are very friendly. Island Explorer makes traveling within the island very easy; an excellent alternative to driving in a car.	It is a wonderful and generous contribution.

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2	No	PA	We were surprised and delighted by the service. It made our visit much more pleasant and convenient. We will likely come again.	Thank you. We're already fans of L.L.Bean and more so now.
2	No	MA	The service is great.	It was extremely wonderful of them to do so!
2	No	MA	Increased flexibility to accommodate Jordan Pond Express bike overages would be nice.	
2	No	MA		Good thing to do.
3	No	TX		I will buy more L.L.Bean products.
3	No	ME	Maybe you should offer a one-day vehicle pass for \$10.00?	Love L.L. - wonderful idea! Thank you!
3	No	VA		Great!
3	No	ME	You are doing a great job. You should do everything possible to keep buses free. I have a vehicle but the Explorer schedule fits in perfect with my work schedule and rather than add to the pollution with my own vehicle, I opt for the bus. I wouldn't do it if it weren't free though, to be honest.	As a Maine based company focused on the outdoors, it's good for that image and important that they give back to the state through projects like the Explorer.
3	No	MA		It is a shame that we rely on private money. However, if this is the only way to support the bus, good.
3	No	MN	Saw lots of bikes waiting for service.	
3	No	PA		Keep free.
3	No	IL	Fabulous way to provide access to the Park. Employees wonderfully friendly and helpful.	Wonderful example of corporate involvement and helpfulness.
3	No	IL		Very nice and thankful! Makes us want to support L.L.Bean.
3	No	FL		Good idea.
3	No	MN	Continue to provide this invaluable community building service.	An appropriate gesture. Hopefully this model will result in similar corporate contributions.
3	No	NJ		Thank you, L.L.Bean!
3	No	NH	Very convenient. Nice not having to worry about car, traffic, and parking while enjoying the Park.	Great that the company puts back some \$ where its headquarters are.
3	No	Holland		Fantastic!
3	No	NY	Buses are nice, but it would be nice to have other buses on different rotation, instead of 3 campgrounds etc. Very good service and bus drivers very personable.	Thank you.
3	No	WA		L.L.Bean is very cool.
3	No	CA		Great company for supporting the preservation of our National Parks.
3	No	Czech Rep		They're great to do it.
3	No	VA	We summer in Blue Hill and plan our trips to Mt. Desert such that we use the bus instead of driving. We have used the buses every year since the buses first started.	Yeah!

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3	No	ME		Thank you, L.L.Bean!
3	No	NY		Excellent!
3	No	SC		Wonderful! Typical of such an organization!
3	No	VT		I think it's great.
3	No	MO		Great!
3	Yes	ME	I like what you are doing.	Great thanks to L.L.Bean.
3	No	Ontario		Awesome.
3	No	NH		Thanks.
3	No	PA	Great help!	Great!
3	No	PA		I'll be more likely to buy their stuff now.
3	No	Ontario	Very important - convenient. Great for sightseeing. Safer for sightseeing.	Thank you, L.L.Bean!!
3	No	VT	Excellent bus system! We come every summer, park our car at Blackwoods and don't drive it for a week! We bicycle, hike, and use the wonderful bus routes every day. It makes Acadia a special place!	Excellent investment. Thank you!
3	No	VT	I love the Island Explorer. It's pretty comfy, but they get hot sometimes. Air conditioning, TV's, and a wet bar would be nice. Just kidding! Oh yeah, the breeze on the buses is very nice. PS My mom thinks the buses are the best thing to happen to Acadia since lobsters and carriage roads.	Thanks. I really like Acadia and the buses.
3	No	VT	We love the bus system. We come here year after year and love leaving our car parked once we arrive. The buses allow you incredible flexibility to hike, bike, swim, and get good food every day. The bus rides should continue to be free or people will hop in their cars and clog the roads. I'd happily pay a higher entrance fee to keep the buses going.	Great way to use their corporate dollars and a great commercial for them.
3	No	FL	Need to explain parking and services more clearly.	
3	No	MA		Very kind.
3	No	MA		Keep it coming! It's great to have a local company support things like this.
3	No	MA		Terrific ! Thanks.
3	No	NJ		This is a great support of community.
3	No	MI	This is our first visit to Bar Harbor and what an enjoyable visit it has been! Beautiful scenery, friendly people, and a shuttle service that has been very useful and "right on"! We'll be back!	We purchase L.L.Bean products for their good quality. Bravo for its support of Acadia National Park. More big companies should follow suite.
3	No	CO		Wise investment, very wise.
3	No	MS	When the time comes to buy new buses, buy fuel cell buses from Chattanooga Bus Company in TN - Clean - Quiet - Fast.	Nice socks!
3	No	NY		Excellent. Keep it up!
3	No	OH		Good for L.L.Bean!

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3	No	NY	If Ranger had suggested it, we would have taken bus to North Ridge trailhead yesterday instead of driving. Didn't know it was a bus stop till we got to the trailhead, but had talked to Ranger at Visitor Center earlier in the day about our plans.	Keep doing it.!
3	No	NH		Wow!
3	No	England	Mini buses seem to have more spaces for the bikes than people! Not very convenient.	Very good!
3	No	NJ	We were here for our first time in the first year the buses started. We were and are very impressed with this service. We always plan our trip (we have come every year since) each year to utilize the Island Explorer.	We appreciate their commitment to help keep this amazing area as it is far into the future.
3	No	FL	Keep up the good service!	Wonderful!!
3	No	MA		Thank you, L.L.Bean.
3	No	MD	Buses were convenient and on time. This is an excellent FREE service.	
3	No	MD	Island Explorer is great. However there are too many cars that slow down the service. Limit the number of passes for the cars.	Thank you, L.L.Bean.
3	No	MA	Keep up the good work!	Thank you, L.L.Bean! Please continue after four years - We need you!!
3	No	IL	We were very pleased to learn about this service. It is important for Parks to do this to cut down on traffic emissions, etc. Keep up the good work.	That's a good Bean!
3	No	MA	Please keep up the great job you are doing.	Nice job. Very pleased we can bring our canine friends on the bus. Coco says, "Thanks very much!"
3	No	PA	It's a valuable service. Keep up the good work.	Generous and appreciated.
3	No	MA	Wish the Blackwoods bus was every half hour from 12 noon to 5 pm. Also sorry you changed the Blackwoods bus to leave the Village Green every hour on the hour from on the half hour.	Fantastic and I will remember this when shopping.
3	Yes	ME	Excellent service to the community. The buses should start earlier in the season. There are enough people around in June to be worth it. Keep the buses off fossil fuel.	It's great. I hope they pledge more money. I am more likely to buy a L.L.Bean product knowing that.
3	No	CA	We had an old schedule - would have to wait one-half hour to get closer to Champlain trail.	Thank you very much!
3	No	OH		Good job. It shows corporate responsibility and involvement in the community. It seems to fit well with L.L.Bean's image.

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3	No	RI	I strongly support the bus service. It reduces the pollution and cars on the road. It's quite accessible as a cyclist which is a pleasure. I did not realize that \$10 of each entrance goes to Explorer - perhaps better to have travelers purchase an Explorer pass or pay per ride? It is great that the money can only be used for transportation, although maybe there is a way to make the park pass more affordable and subsidize transportation separately?	Awesome! Good work.
3	No	Ontario	Friendly drivers, helpful and efficient service. A great idea to reduce pollution and traffic.	Keep it up! Why not more?
3	No	NH	No noticeable changes suggested. GREAT and convenient service!	Very thankful to L.L.Bean as a supporter to protect and keep Acadia accessible for tourists.
3	Yes	Quebec	Very satisfied. Will suggest Quebec National Parks to do the same and also old Quebec City.	We congratulate L.L.Bean for their involvement in nature conservation.
3	No	NJ	More commentary on trips.	Keep it up.
3	No	Germany		It is very good that they have done this.
3	No	PA	Wonderful service! I wish other parks were so concerned for the adverse effects of vehicle emissions on the environment. This was extremely easy to understand and take advantage of efficiently. Easy to find, use, and appreciate.	I am very happy for their generosity and hope they will consider a new pledge as this one ends. They are helping to provide a much needed and much appreciated service. Thank you L.L.Bean!
3	No	PA	Make sure buses run scheduled times and routes.	Excellent.
4	No	AZ	It's been a very important part of our stay. We use it daily. It will play an important role in our decision to return in coming years. We love it! Saves on congestion and pollution in the park. Thank you!	Thank you, L.L.Bean! We will patronize this store because of this pledge!
4	No	MD	Bar Harbor needs a better public restroom and drinking fountain!	Great!
4	No	NH	Seawall didn't have a route map at their bus stop until I intervened in July. BIG oversight.	Hip hip hooray. I buy lots there!
4	No	NJ	Run later buses for day hikers.	Put some toward restoring abandoned trails and historic spots.
4	No	NY	I love the Island Explorer. I use it almost every day. It would be great if they ran longer, though. Like through the winter.	You rock! Thank you so much.
4	No	RI	Nice touch. Makes Acadia nice.	Thanks.
4	No	NJ	A couple more buses between 9 - 11.	
4	No	VT		Thank you for continued support of this incredible resource.
4	No	FL	Would be helpful if hotels had the info. We are staying on a budget on the "fringes" and they had no info. For a first time visitor it would have been helpful.	Great cause! As a consumer I appreciate that commitment.
4	No	Quebec	Continue your good work.	It's good.

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4	Yes	ME	Allowing Friends of Acadia to decide how to use the money is the best idea.	
4	No	NC		Fabulous!
5	No	MO		Way to go! Continue to support this endeavor.
5	No	PA	Excellent Bike Express van.	Thank you. Great way to keep vehicles out by utilizing buses / vans.
5	No	MA		It is good to see a local company give back to a local community!
5	No	NH	Wonderful service. It keeps traffic down and helps the environment.	Very generous. Many thanks to L.L.Bean.
5	No	ME	It is difficult to eat in S.W. Harbor and get back to N.E. in the evening.	Yahoo! Yippie!! Thanks.
5	No	TN		Thank you!
5	No	ME	It is terrific!	Thanks!
5	No	MA	You could use a later bus.	Great! Thanks.
5	No	MI	Excellent idea. Good example for other communities. Suggestion: Close off downtown area to vehicular traffic, other than buses, bicycles, small moped/scooters.	Will continue to support L.L.Bean.
5	No	ME	Very wonderful service.	Very good of them.
5	No	FL		Wonderful company.
5	No	CT	Occasional seat belt doesn't work, otherwise WONDERFUL! We like friendly, talkative drivers who tell us about the area.	Thank you. I'll shop at L.L.Bean more! We do drop a buck in the bucket on the bus. Bumps!
5	No	PA	This is a great service. Adding more buses in the evening would be great.	
5	No	PA	More buses at night.	Give more money to the Friends of Acadia for the Island Explorer to help protect Acadia National Park.
5	No	MA	Keep up the good work.	People should be made aware of the fact that many other organizations and individuals contribute!!
5	No	MD		It should continue.
5	No	ME		It was a great thing to do!
5	No	Nova Scotia		Great idea!! Nice to see a company contributing in such a way.
5	No	VA	The bike racks were a great idea.	It's nice to see a company take an active role in preserving our National Parks. It would make me more willing to buy from L.L.Bean over another company.
5	No	NH	It's very convenient. Increase service to Blackwoods (every 30 minutes). Bike shuttle via Jordan Pond is excellent.	It's excellent. L.L.Bean represents what it means to be a Mainer.
5	No	PA	Anything that limits vehicles in the park is a positive change.	Thanks, L.L.Bean. We'll feel even better when we purchase your products!
5	No	MD	Direct connection between Blackwoods Campground and Jordan pond so people can easily get to the restaurant without driving.	Excellent use of money.
5	No	MD	Great service. Keep up the good work. We love it! Thank you.	Great job!

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5	No	MA	Absolutely perfect. Spread the word - wish we had service this efficient and convenient at home.	They should be pleased and proud.
5	Yes	ME		Thanks.
5	No	VA	This service sets the standard for other National Parks!!	I think it's a great idea!! More corporations should follow L.L.Bean's lead.
5	No	CT		Excellent deed.
5	No	MA		Very generous.
5	No	NJ	I love the transportation. Everyone's so friendly. FREE!!	Sounds good.
6	No	PA		Thank you!
6	No	OH		God bless them.
6	No	MA	Great as is. We appreciate this survey. Recycle bus route info sheets.	That's great.
6	No	VA	No dogs on seats please!	Excellent.
6	No	TX	We enjoyed it when the bus driver told us about places we passed - historic info, etc. Need more bike racks on buses.	We think it is the best way they could have put their contribution to use. Having the buses be free encourages use and keeps traffic to a minimum.
6	No	CA	Work towards hybrid or better yet all electric buses!	Thank you!
6	No	MI	Very nice!	Great!!!
6	No	PA	It is a great service and helpful for the tourists and beneficial to the environment.	Thank you.
6	Yes	ME	Quiet music? Classical or jazz or something?	Yay free money, boo to corporations!
6	No	NJ		Thank you.
6	No	CT		Keep on! Good job! And many thanks!
6	No		It cuts down on cars and it's a good thing. Kayak racks possibly??	
6	No	FL	Great idea.	Well done.
6	No	PA		Thank you.
6	No	NY		Wonderful. It's important to give back, especially to a beautiful cause. Thank you.
6	No	MA	We love the new express bike vans. They have been very helpful for Jordan Pond House trip.	Wonderful - seems like a natural partnership!
6	No	NY		Great idea, great service, great program.
6	No	CO	Thank you.	Thank you.
6	No	GA	I think this is a very important asset to keep the traffic flowing. The convenience of riding the bus to different locations is indeed an important service. It will be one reason to visit this area again.	The contribution to this service surely makes this service work. I hope they will continue this service.
6	No	MD	Run earlier to certain spots. Eagle Lake for instance.	I think it's great. Kudos to L.L.Bean.
6	No	PA	We enjoy the service and the fact that we don't have to drive.	Wonderful!!

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6	No	NH	Excellent service for people visiting via yacht.	Thank you L.L.Bean! We gave a small donation on the other buses we took earlier. You could charge \$1 per person and it would be fine too. Or \$.50 per connection. Or a \$4 day pass.
7	No	MA		Very impressed with L.L.Bean.
7	No	NH	We love it. Keeps traffic down, eco-friendly!	It's wonderful! This is our second year of supporting Friends of Acadia and we have learned a lot about the Park from them.
7	No	Czech Rep		Keep it up!
7	No	MD	A wonderful service - especially to keep traffic and pollution down in this lovely part of the country.	Thank you! What an excellent corporate statement about the importance of preserving our National Park treasures!
7	No	MD	The #7 SW Harbor needs a larger bus or have an additional bus during late morning (10-12) and late evening (4-5). We have standing room only at these times. I think the bus drivers are more aware of the times than I am. Ask them!	Great. If money is needed, offer a 7-day bus pass at \$5.00 per pass. The bus is important to us. We park our car and ride the bus, always. The bus is a main reason for visiting Acadia National Park. Thank you for the service. A Seawall camper.
7	No	MD		Fabulous. So important to cut down on traffic.
7	No	MA	Great service. Made our trip to Acadia National Park interesting and relaxing. We will come back because of the great experience we had.	We think that it is marvelous that they are supporting this Park. We feel good about it as we shop at L.L.Bean.
7	No	NH	Fantastic, very impressed, love having shuttle service and no need for car.	Thank you. Another reason to support L.L.Bean. Keep it up!
7	No	NY	We feel this is a great service! It was a pleasure riding with you. After seeing the traffic downtown this is a much nicer way to go!	It's nice of them to donate to this service to help keep it going.
7	No	MA		Terrific!
7	No	VA	Storage for camping equipment or picnic supplies?	It's fantastic that L.L.Bean uses some of its corporate profits to fund a public conservationist project.
7	Yes	ME	Should not charge Mainers to enter Park.	
7	No	OH	Great job. Very nice service.	Keep up the good funding... We need to keep our nature the way it is.
7	No	England	Bus timetables displayed at stops and more frequent service please.	Keep going.
7	No	NH		My dad works there. It is the best company in Maine. Thank you for this service.
7	No	MI		Wish more large organizations would follow suite.
7	No	SC	Service could extend to Seal Cove.	Thanks L.L.Bean!
7	No	NJ		I'm impressed. I knew they sold great products, and this adds much to my admiration of the company.

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7	No	MA	Having free and convenient bus service makes a big difference in my willingness to travel around to different places. I hate traffic and finding parking places!	Thank you!
7	No	PA		Hope they continue to support this wonderful service.
7	No	PA		Very generous.
7	No	NY	Keep it free!	It's super. Thanks for asking!
7	No	MA		Great! Thank you L.L.Bean.
7	No	MA	Perhaps in future subsidize entrance fee for poorer visitors.	Wonderful corporate citizenship.
7	No	CT		Congratulations to you!
7	No	PA	Increase capacity on Bike Express! We had to send our bikes and then wait for the next bus. The drivers are extremely nice and helpful. We had a party with seven bikes and drivers were so helpful putting bikes on the bus since we had more than the 4 that fit in the carriers. Also, Bike Express drivers put small kids bikes in back since they didn't fit on the trailer.	Awesome! We have been occasional shoppers but now will be regular.
7	Yes	ME	Yes, I live in Tremont and there really aren't many stops there. I realize it is a Park bus, but an extra Tremont bus would be nice. It could stop at the Seal Cove Auto Museum and Pretty Marsh picnic area, etc.	They are very generous. I think donations and fund raisers are other great ways to make money.
7	No	CA	It is a great service, it should be used in more parks around the country.	I'm sure it is a large help in keeping the system going and to offset costs. It would be nice if more companies did the same.
7	Yes	ME	Excellent service and I'm very pleased that dogs are allowed on the buses. Keep up the great work!	Kudos to L.L.Bean.
7	Yes	ME	They need to stick to the schedule. I rely on them for work. They should never be early or late.	
7	No	CT	Great experience.	Very commendable.
7	Yes	ME	Very good program.	Thanks!
7	Yes	ME	Would like it year round to help school kids get around on their own - cut down on teen driving and accidents and deaths - more access to fun things to do.	Thank you!!!
7	No	NY		Great company.
8	Yes	ME	Buses are a wonderful part of the Acadia experience. Our driver, Jack, was very helpful and courteous.	It's a great thing.
8	No	PA	Jack was a great driver.	
8	No	England	Very friendly and helpful service.	The bus service is excellent and money well spent.
8	No	CT	Excellent service for sightseeing tourists. Very helpful with transportation. Good that Island Explorer is environmentally conscious.	I think the way L.L.Bean's name is advertised on all the buses is unnecessary.

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8	No	CT	It's a good service for the Schoodic area.	L.L.Bean has their name on twenty-two buses and all of the drivers' uniforms, which is too much for the money they paid.
8	No	NY	Very convenient.	Thank you, L.L.Bean.
8	No	PA		Keep up the great work. It's awesome.
8	No	RI		It's a win-win for L.L.Bean. They help out and get free advertising. Excellent public relations.
8	No	MA	Awesome service.	Yay L.L.Bean!!
8	No	TX	I like it. It made my trip to Winter Harbor a highlight.	All they are paying is for their advertising. It is a profit-free bus so they can write it off. The people's donations help.
8	Yes	ME	It is very fun.	Thank you for what you have done.
8	No	MA		Way to go L.L.Bean!
8	No	NY		
8	No	MA	Excellent experience.	Thanks for a great effort.
8	No	RI	Great that it meets the boat to Schoodic. I travel to Bar Harbor by boat, then use bus to Sand Beach.	I think it is an important investment in the community and in public relations.
8	No	England		Generous
8	No	NY	Make it clearer that people can flag down a bus (in a safe spot). Lots more people will use them!	With all the advertising they get for doing this, MDI gives them back just as much. How much did the CEO make last year? Ten million?
8	No	ME		Fantastic!
8	No	MO		Keep it up!
8	No	MD	Personable driver, local information due to local hire - well informed and pleasant.	I am thankful that a business has decided to be part of the Maine environment. Find more outside moneyed investors.
8	No	MA	Very helpful.	It's great.
9	No	NY	Bus left many people behind at stop due to overcrowding. Families were split apart which is not fun. Communication errors.	Great.
9	No	VA	More Bike Express service - both capacity (number of trips that accommodate bikes) and destinations (add more).	Wonderful!! A tremendous service! Further cements our brand loyalty.
9	No	MA	The overflow bus should have bike racks. Maybe add more overflow so from Narrows Campground buses don't have to stop when they are full. Takes a long time for no benefit.	Thank you! It's great to lead the way of the future to consider cars a tool and not live to service them. If we slow down because of change to walk and use transport and increase our health and improve environment, so be it.
9	No	NH		Wonderful.
			Caught it "by accident" after a beautiful bike ride of 12 miles. Loved the "lift."	Love L.L.Bean too...
			I had a good time.	Keep on giving out the free money.