

Island Explorer Passenger Comments – Onboard Survey August 2–4, 2006

Do you have any comments about the Island Explorer, or suggestions for improving the service?

L.L.Bean has given one million dollars to Friends of Acadia for the Island Explorer to help protect Acadia National Park. L.L.Bean recently pledged another one million dollars over the next five years.

Do you have any comments about L.L.Bean's contribution?

<i>Route</i>	<i>Local Resident</i>	<i>State</i>	<i>Bus Service Comment</i>	<i>L.L.Bean Comment</i>
1	No	MD	This is a marvelous service - especially for RV-ers who don't tow a car. We also think it's an important way to preserve Acadia by keeping cars and emissions out of the park.	What a terrific corporate response for a company selling outdoor gear.
1	Yes	ME	Gordon is the best!!	
1	No	MD	Wonderful idea. Our family can go to several different destinations without using a car! I can easily find my way to all of our activities. Thank you for making our vacation even better.	I have always held L.L.Bean in high regard. I will continue to support the company.
1	No	NY	Use this bus service! It is easier than navigating the park by RV and the buses hit all the highlights with convenient stops.	It was very nice of them. Thank you!
1	No	MA		Impressed. Love the lifetime warranties on their products - but should have more practical sales.
1	No	Quebec	Best park I have seen. Good system for bicycles.	Thanks very much!
1	No	NJ	We shopped, dined and went on tours. Not possible without shuttle service. Island Explorer is great for the survival of the merchants in town. Keep it going. Thanks.	We will continue to support L.L.Bean, because of their generosity.
1	No	New Brun		Thank you very much.
1	No	Quebec	That is a good initiative to keep.	It is important to have this contribution to keep the free service.
1	No	MA	Need better air-conditioning.	
1	No	Alaska	Great service. Small fee is reasonable.	Best company of its type in U.S. Just check our closets!!
1	No	CT	It's awesome.	It's very nice of them to do.
1	No	CA	The buses were not very easy to use with strollers and young children.	Rock on!
1	No	VA	Wonderful system. Very pleased with service. Makes it possible for us to get around more easily.	Very thankful. I buy from L.L.Bean and will continue to in the future.
1	No	New Brun		Great friend to the environment. That is why we shop there.
1	No	MA	Great idea. Don't stop.	Excellent
1	No	OH		We think this is wonderful.

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1	No	PA	Perhaps have a trip go up to Cadillac Mountain (great hiking from there)	L.L.Bean's contribution toward minimizing the traffic in Acadia National Park will go a long way towards improving the environment and minimizing human impacts on the park. Thank you for your contribution to this important and timely effort.
1	No	MA		Good idea
1	No	ME		It was very nice.
1	No	PA	Leave destination display lights on at all times, instead of showing "out of service" when parked. Service is very helpful! Please keep it free so people will use it!	Very generous.
1	No	ME	Wonderful. More direct Bangor to Trenton.	Very generous - Thank you.
1	No	ME	Excellent service. Great asset to the region.	Thank you.
1	No	NY		Thank you, L.L.Bean.
1	No	NY	Great job!	Excellent idea!
1	No	MA	This is a wonderful and important service. Thank you!	I think it is awesome and commendable. L.L.Bean is doing so much to protect the Acadian environment. Keep it up!
1	No	FL		Great!
1	No	RI		At least now I know where all the money my husband spends at L.L.Bean is going!!
1	No	Quebec	More signage about you before visitor centers.	I shop there often. Good citizenship!
1	No	OH		Way to go L.L.Bean
1	No	ME		Very, very considerate. It will be remembered and appreciated.
1	No	New FndInd		Excellent
1	No	TX		Thank you
1	No	MI	Drivers are very helpful!	Great patriotic service.
1	No	GA	Have enjoyed using all buses, especially Sue's and Stan's, both very friendly and informative.	Good for them, continue the support.
1	No	CT	Expand your services even more to keep cars off the road and keep MDI clean and beautiful for ages to come. Still too many cars for comfortable and safe bicycling.	L.L.Bean should be proud to support such an excellent service that is environment friendly as well as being a big bonus for tourism. Thank you, L.L.Bean! You are a good corporate citizen! (Great for PR too)
1	No	NC		As a member of the community, LLB is showing exemplary public service.
1	No	PA	Good job.	Thanks for the commitment.
1	Yes	ME	You should get TV's or radio.	
1	No	NH		Wonderful.
1	No	MD		Thank you!
1	No	MD	Good idea. Turn on the A/C.	Very nice.
1	No	VT	A great help!	Generous and for a very useful service.

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1	No	ME	Great.	Great.
1	Yes	ME		Great.
1	No	NY	Excellent service.	
1	No	NY	We love it!! Keep it up! Yes! Wonderful!!	Thank you! Fabulous!
1	No	NJ	Came first year it started. Glad to see you've been able to continue this service. Great to see how you've grown.	It's extremely generous and beneficial.
1	Yes	ME	I think these buses are great. My husband and I live above Trenton Marketplace and we are unable to afford a car. With the buses I can take my daughter to do things. Swim. Playground, etc. It's hard to get a stroller and 2 year old on bus alone. I think the bus drivers should be more helpful when it comes to a mom and young child with a stroller.	I think it's wonderful. The best idea ever.
1	No	MD	It's a great and convenient service! I use it everyday.	
1	No	NY	Keep up the good work.	Strong corporate leadership!
1	No	MA		Thank you to L.L.Bean.
1	No	NJ	Your service is wonderful. The idea is terrific. It would be wonderful if all states and towns would have this service. How wonderful for the environment!	Good job L.L.Bean.
1	No	MI	The service is wonderful. Not only is it better for the environment, it's very convenient for anyone wishing to ride. And so prompt! I've never seen a public transportation system as well organized and executed as this one.	It is very refreshing to see a company do something this helpful (on many levels) with some of their profits.
1	No	NC	Honestly, I wouldn't know what to do without the Island Explorer! If y'all ever do ask for payment, you should have a cheap summer bus pass for island workers!	THANK YOU!
1	No	PA	The service is excellent and you are very good about being on time.	
1	Yes	ME	Cold beer service, peanuts, live entertainment.	That is very nice.
1	No	FL	Very convenient.	Very generous to benefit middle-class America.
1	No	PA		Thank you!!
1	No	NH	It's great!! (Don't follow diesel buses so close.)	L.L.Bean is a great neighbor.
1	No	ME	Very good service. Friendly drivers. Convenient.	Thank you.
2	No	Ontario	Great service!!	
2	No	PA		Great!
2	No	ME		Great
2	Yes	ME	The bus drivers are very polite, helpful, kind.	
2	No	NJ	A great service.	Wonderful. Will shop L.L.Bean.

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2	No	IN		Thanks.
2	No	IL		It's wonderful.
2	No	OH		Thank you!
2	No	IL	The Eden Street bus should come every 15 minutes before 3:00 p.m. as it does after 3:00 p.m. Air conditioning.	
2	No	NJ	Don't do surveys on full buses with no AC on days with 90 degree temperature and high humidity. Bus was parked in sun with no air conditioning running.	Good thing!
2	No	RI	More cities and towns should offer such services - very useful and eco-friendly.	Contributions necessary in order to provide valuable transportation and protect the immeasurable treasure of wildlife at Acadia Park.
2	No	NJ	Signs to show location.	I purchase L.L.Bean products.
2	No	NH	Great service - thanks.	Very responsible!
2	No	GA	Great service!! Especially for a larger group of bicyclists!	
2	No	ME	Very convenient and one reason we come back every year.	Very generous and should continue. One reason we support and purchase items from Beans.
2	No	DE		Great!
2	No	AZ		Brilliant job!
2	No	PA	Drivers exceptionally nice. Great service. Our three young children loved it.	Thank you.
2	Yes	ME		It's a wonderful contribution to our community and to visitors to our island and park. We have used this service often instead of driving even though we live in Bar Harbor.
2	No	MA	People would not be able to get around without these services. They are so accommodating.	They are wonderful people.
2	No	England	Superb. Will be using it again and again. Very friendly and pleasant driver.	Commendable.
2	No	MA		Great job L.L.Bean.
2	No	NY		Very good idea.
2	No	NJ	The greatest since sliced bread. Cindy the driver is terrific - courteous and obliging and friendly.	L.L.Bean uber alles.
2	No	NH		Good PR for L.L.Bean.
2	No	Romania	The Eden Street bus should go from 7:00 a.m. till 3:00 p.m. every fifteen minutes.	That's fantastic. It helps a lot of people and the Park administration too. Thank you for that.
2	No	OR	Bus drivers are all nice, welcoming, and willing to help. One driver even told us about features and places we were passing. That was neat.	Thanks!
2	No	NH		Thank you!
2	No	Romania	Good job!!!	It is an extraordinary thing to do.
2	No	FL		L.L.Bean is an awesome company!

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3	No	DE	It's a wonderful addition because we don't have to worry about traffic or increasing gas prices.	It's environmentally friendly, so it's definitely worth it in every possible way.
3	No	Russia	Everything is excellent!	
3	No	Poland	Sorry, I'm here only for two weeks.	
3	No	Quebec		Thanks a lot to L.L.Bean
3	No	Quebec	This service is a great improvement!	Wow!
3	Yes	ME	It would be excellent if the season is longer. A night service - after bars close, one bus to each of the towns - could be a paid service.	It's excellent. Others should follow the same example.
3	No	England	The service is excellent.	Really good
3	No	NY	Rides are too long, but it is a big park.	Well used money.
3	3	Quebec		I am a tourist. This is not important for me.
3	No	VA	Impose a toll on cars in the park to subsidize more frequent bus service.	Go L.L.Bean!
3	No	MA		Thanks L.L.Bean.
3	No	PA	More buses to help with enough seating and transfers.	Excellent! It's great that billion dollar companies share the wealth to keep the National Parks beautiful.
3	No	Russia	Well, maybe increasing the number of bus drivers, because I know that most of them are school bus drivers, therefore the bus service starts in late June. But it would have been great to start it earlier.	It's great because there are way too many cars around and it's a National Park. And it's great that the bus is free.
3	No	CT	This trip contributed to a most relaxing time. Thank you!! Will return next year for a longer stay. Keep Maine safe and clean!!	Great company.
3	No	NY		Thanks to L.L.Bean. It's nice to see a company giving to the community and it makes it likelier that I will purchase from them.
3	No	IL	This is an easy public transit system - good for the environment and the pocket book. The website for this service was not obvious to a first-time user. Definitely could use more marketing - this is a good thing.	Wonderful! Keep up the good work.
3	No	MA	Great way to keep less cars in park. Think about service to more trailheads for a means to again decrease cars in the park. Sometimes we have a difficult time parking at trailhead lots. We have been coming to the area since 1995 and still LOVE IT!	FABULOUS!
3	No	England	Great idea, keep it up.	Thank you.
3	No	NJ	More room for bikes.	
3	No	NJ		Much appreciated. Keeps cars off the roads.

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3	No	PA	We think they're great!!	The involvement of L.L.Bean and the support shown for the National Park is wonderful and should be an inspiration to other corporations in other national park areas nationwide.
3	Yes	ME	We really like this service - easy to use.	Thank you L.L.Bean.
3	No	FL		It makes me inclined to purchase L.L.Bean merchandise. Thank you L.L.Bean.
3	No	Ontario		Thank you!!
3	No	NH	Start bus service @ 8:00 a.m.	Excellent corporate citizens. We shop there frequently and also do 75% of our Christmas shopping with their catalog.
3	No	DE	Valuable service to ANP. Best ride in town.	Way to go!
3	No	Argentina	Strongly recommend more frequency of service.	Their contribution is very valuable.
3	No	NJ		We love L.L.Bean! It is the best run company in America. Great service, great products. We appreciate their support of this beautiful park.
3	No	NH		Awesome.
3	No	OH	The day we used service there was a woman present to help people understand the system. This was very helpful to get us started.	It's a great way to put "their money where their mouth is." Keep up the great contribution. I'll be visiting their website more often!
3	No	ME	Very happy.	Good job.
3	No	PA	For my purposes it is fine as it is now.	Thank you.
3	No	NJ	Fun!	Nice!
3	No	PA		Thanks!
3	No	MI	Loved the bus in Zion, made good use of them in Grand Canyon. We think they should be almost everywhere.	THANKS A LOT!! I'll keep this in mind when shopping for outdoor products.
3	No	NH		Thank you.
3	No	Germany	Please add more buses. Especially add the one at 12:40 from Hulls Cove VC to Village Green.	Thanks for keeping this wonderful park in great condition.
3	No	VT		Excellent partnership.
3	No	VA	Excellent alternative to driving an RV in Bar Harbor and MDI.	Hats off to L.L.Bean.
3	No	MI	We have appreciated the convenience, but also feel donations are important to keep the service running so well. We hope other patrons feel the same way.	It's wonderful. We are regular L.L.Bean shoppers and are glad they are using funds, by choice, to support this national treasure.
3	No	Scotland	It should have seat belts.	Pleased about it. Social and environmental responsibility makes for good business. Keep it up L.L.Bean. I'd like to know more about L.L.Bean - wages for workers in developing nations, for instance.

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3	No	Scotland	I think it is an excellent service that is eco-friendly and fun for the kids.	It will make me shop at L.L.Bean.
3	No	PA		It's great! Thank you. I like that they are propane-powered.
4	No	KS		Thank you. You really make a difference to the people who live here and who visit here.
4	No	ME	More schedules available at pick up spots.	Very generous and quite necessary.
4	No		We think it is great!	Great! Everybody who comes here hits them up first. It's good!
4	No	FL	Super quality service. Keep it.	Very well-directed donation - super service.
4	No	CA		Wonderful
4	No	MI	Thank you.	Wonderful. Thank you.
4	No	NJ	Lost one hour of time because a bus left before scheduled departure time.	It's wonderful.
4	No	RI	We were very impressed with the reliability, cleanliness, and convenience of this bus line. We had no idea that this service existed previous to our arrival, but it has been a great benefit to us from the moment we arrived.	It seems a kindly and generous act.
4	No	Russia	Very good and clean.	
4	Yes	ME	Many have to use cabs due to early or late hours. Extra bus could fill in those missing hours.	God bless and thank you! Also - thank all connected with Island Explorer!
4	No	NH	More options for the Bike Express (i.e. a route from Blackwoods Campground) or more room for bikes on each bus.	We will continue to shop at L.L.Bean! Thanks.
5	No	CA	Great service.	It is a wonderful thing for them to do.
5	No	TX	Great service from day 1! Keep it up.	Hooray for L.L.Bean!
5	No	OH	I wasn't aware we were supposed to buy entry passes if we use the shuttle. Are we? If so, this needs to be better publicized.	I continue to support L.L.Bean in part because of this.
5	No	Quebec		Great! Thanks.
5	No	CT		Thank you L.L.Bean.
5	No			I like the company. I think it is money well spent.
5	No		Pivotal, perfect and pet friendly. Thank you.	An awesome example of corporate civic mindedness.
5	No	MD	Why not go to the summit of Cadillac Mountain??	I think it's great. It makes me think well of L.L.Bean.

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5	No	TN	The colors that label the times confused us because we didn't realize the numbers were more important than the colors. Also, the previous bus driver was pretty crotchety. He could have been a little more friendly. Why we like it: We miscalculated the distance and strenuous nature of our hike up the west face of Cadillac Mountain and then over to Door and down to Bubble Pond. We were too worn out to retrace our steps, so we hopped on the shuttle to ride back to our car. Without the shuttle we'd be dead (from exhaustion).	THANK YOU!!!
5	No	VA	Bus to top of Cadillac Mountain!	Yeah!
5	No	MI	This is our first ride, but it appears well organized.	I appreciate their generosity.
5	No	MI	More commentary from drivers would be appreciated.	I would consider purchasing from L.L.Bean.
5	Yes	ME	The bus is neat cause you can go for free.	
5	No	TX	Just a great way to get to work and also really enjoyable. Great way to meet people.	That's a great thing that they did, because it gives people great opportunities to go places and also for bikers.
5	No	CT		Good job.
5	No	NY		It is worthwhile.
5	No	VA	Buses are too loud (mechanically).	Thanks L.L.Bean! How about funding for quieter buses?
5	No	NY	Service is great - saves gas, parking can be troublesome. Maybe add later times on weekends to campgrounds.	Thanks!!
5	No	VT	Keep up the good work.	Good, but send out less catalogs and put that savings toward the bus system (and save a lot of trees).
5	No	VA		Good for them!! If only our national and state governments would follow such enlightened policies.
5	No	New Brun		Most generous of L.L.Bean.
5	No	MT	I am an out of state seasonal employee and find the Island Explorer bus service a true gift, worth patterning for other National Parks.	Thanks, and hi to Les.
5	No	NC	Thank you for offering this helpful service. We prefer to use public transit!	Thanks to L.L.Bean for being excellent corporate citizens and stewards of Acadia National Park. We plan to stop at your store in Freeport to show our support for your corporate citizenship!
5	No	MI	It would be nice to see dancing crabs wearing top hats lining the aiseways. (See picture at right, visualize more pizzaaa and glitter.)	The best givers are anonymous ones. Harr! Harr!

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5	No	VA		Fabulous philanthropy! Keep it up!
5	No	VA	Explorer is big reason we come to Bar Harbor because we do not have to drive our 25 ft motorhome around the island.	Outstanding way for LLB to advertise!
5	No	WY	I used the Bike Express twice - it worked great. Buses can be crowded at night.	Good service, great idea. Buses make the park easier to access.
5	No	VT		Keep it up. Get other companies to help.
5	No	IN	Great service!	Thank you. Will look at buying merchandise from L.L.Bean in the future!
5	No	VA		Good. Keep up the good work!
5	No	Quebec	For me it's excellent.	Bravo!
5	No	Quebec		I would like to have a L.L.Bean's at home!
5	No	PA	First time user.	Very nice of them!!
5	No	OR	Well-run system. Environmentally pro-active.	This is an important service to visitors and to help the environment.
5	Yes	ME		Great. I will continue to be a L.L.Bean customer.
5	No	PA	Just do entrance to Smuggler's Den Campground - waste of time.	
5	No	MD	We think that the frequency of service (every 30 minutes) would make the buses much more convenient.	We think it's great and that more corporations should follow suit.
5	No	NH		It's a great investment for Bean. We are Bean customers.
5	No	UT	Helpful if shuttle info was in all hotels.	
6	No	MD		Great!
6	No	PA	Very good. Yeah propane, but have you considered veggie oil for some? Maybe just for an experiment. I'm sure some restaurants would love you to take it.	Yay! Good for L.L.L.Bean
6	No	Ottawa		Very Supportive.
6	No	MD	Buses are a bit crowded in evenings. Could frequencies be increased in these peak times?	Thanks! Good investment in L.L.Bean 's image.
6	No	VA	It's wonderful. Keep as is. We love it.	Kudos! Thanks a million.
6	No	NC	An invaluable service! Great for the economy and the environment.	We have always loved L.L.Bean - now even more!
6	Yes	ME	I'm hoping for eventual year-round service.	Grateful for their generosity.
6	No	PA	Increase the number of buses to Eden Street in the evening.	Good corporate neighbor!! Good for them.
6	No	CT	An express from Northeast Harbor to Southwest Harbor.	Thank you L.L.Bean We have a summer family cottage in S. Freeport and buy from Bean's regularly. I'm pleased they are giving back to the community.
6	No	Russia	Perfect.	Good man!!!

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6	No	CT	Any hybrid vehicles in the future? Clean fuel alternatives? Intown traffic should be strongly discouraged. If necessary, nominal fee of \$.50 for adults July and August may not be unreasonable for certain rides.	Very responsible corporate responsibility. Others should be encouraged to contribute what they can.
6	No	FL	The bus service has made our stay much more enjoyable. We can see the island and visit points of interest easily. Free makes it much better.	Fantastic.
6	No	NJ	I appreciate the free service. I wish last carriage road stop came later than 5:00.	It's good for L.L.Bean and good for the island.
6	No	MA	Thank you!	HOORAY! Our money is helping!
6	No	CA	Perhaps limit, if possible, the conversations between drivers, their Bar Harbor neighbors/regulars while driving??	What a gift!! Thank you, thank you, thank you, L.L.Bean for your active community membership and contributions. It's gratifying to see that you consider and conduct yourself as a community member.
6	No	NY	More frequent buses.	Do it again.
6	No	CT		Thank you L.L.Bean.
7	No	TX		Highly commendable
7	No	ME		Very appreciated
7	No	MA	Love it.	Makes we want to give business to L.L.Bean.
7	No	NH		Thanks a million.
7	No	ME	Pass out forms so they can be filled out when bus is not moving.	Good for L.L.Bean. I buy from them.
7	No	WI		Thank you.
7	No	ME		Thank you!
7	No	CA		Very nice
7	No	Germany		It's great.
7	No	MD		Good for them!
7	No		Morning express run on #7 needs to run earlier so it arrives on Village Green at 7:50 a.m. and be on time, because generally it is not arriving until 8:10 a.m. Schedules should be adhered to.	Bravo for them!!
7	No	NY	Buses should either start early enough (7:50 a.m.) to get to work on time or at least arrive at the Village Green at 7:50 and be on time. Or start a shuttle service for employees.	I think it is wonderful.
7	No	WI		Great!
7	No	GA	Absolutely great - we could do hikes which we would otherwise have found difficult. We didn't need to use our car. The buses are a great idea! Hope all National Parks get them.	Keep it up!

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7	No	SC	Do away with cars parking against the Village Green and across Main Street where the buses have to turn. Also prevent traffic on the streets where the buses park. It would also ease the exit of emergency equipment from the police and fire stations. Also, another bus from Blackwoods so those of us at other campgrounds can enjoy the nightly interpretive programs. Right now the Blackwoods bus gets to the Village Green at 9:35 p.m., right after the Campground bus leaves at 9:30, so we have to wait until 10:30 for a Campground bus (too late). Call it the 'Campfire Talk Special.'	Wonderful!! A true civic service (and environmental).
7	No	PA		A worthwhile contribution! Should help to limit the number of cars traveling around the area.
7	No	NJ		Great idea for companies to give back in a meaningful way.
7	Yes	ME	An excellent service to the public. Good for environment and wallet.	Very generous.
7	No	Quebec	Maybe more place for bicycles would be a good idea...	We're very happy about it since it gives us the chance to travel everywhere without using the car. Thanks, L.L.Bean!
7	Yes	ME	Drivers are very friendly. I bike 16 miles to work and take the shuttle home at night. A couple of times I have not been able to put my bike on, but for 99% of the time, it is great. I enjoy chatting with people from all over the world. Announcement at the high school is very confusing - SWH/NEH connection. I've seen folks get off the SWH bus unknowingly.	This contribution enables me to be more environmentally sensitive by leaving my car at home from June 24th to Columbus Day weekend. While I bike from SWH to the Jackson Lab every morning, get my workout. Then take the shuttle home. Thank you FOA & L.L.Bean for making that possible.
7	Yes	ME	Given environmental concerns, this service is crucial.	Wonderful - very much encourages me to patronize company.
7	No	South Africa	Increase bicycle capacity from 4 to 6 or 8? A great way to reduce traffic congestion and parking problems!! And to help save the beautiful environment.	Well done and thank you.
7	No	ME	I don't know that I would visit Bar Harbor without this service. It makes getting around very accessible.	Thank you very very much.
7	No	MN	Drivers could double as tour guides, telling about the area's history - present and past.	It's nice that they support nature and culture in their home state!
7	No	ME	More seats.	Good job.
7	No	PA	Drivers are all sociable, polite and highly knowledgeable.	Excellent idea, great innovation.
7	No	CT	Doing a great job!	

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7	No	CT	Get a couple more buses and use them more frequently.	Very good of them. PROTECT WILDLIFE!
7	No	CT		Wonderful service. Easy to use.
7	No	NJ		I think it's great.
7	Yes	ME	Thanks to Explorer staff and drivers. It makes it possible for someone without a vehicle to hold a summer job.	Thanks to L.L.Bean thousands can ride and explore the island in the comfort of AC. Thanks!
7	No	NY		Others should follow their example.
7	No	PA		Wonderful!!
8	No	CT	The bus driver's knowledge and kindness help many tourists as they come to visit. They always make sure every one gets picked up and dropped of at the right place. The drivers are the best.	I appreciate L.L.Bean's contribution, but they are over advertising and the focus on the bus is more about L.L.Bean than Island Explorer.
8	No	MA	Good job.	Keep doing it.
8	No		The service is excellent.	L.L.Bean is the advertiser on the bus. The bus should get other advertisers to add to the bus.
8	No	ME	Very important service.	Fabulous! I will buy more L.L.Bean stuff.
8	No	ME	Almost no Schoodic passengers today.	Bless them!
8	No	ME	Great!	
8	No	NH	Great service - thanks.	Awesome - thanks.
8	No	RI	I think the Island Explorer is very convenient and the bus drivers are friendly. It is a great way to explore the area and is a wonderful learning experience.	I appreciate L.L.Bean's support towards the Island Explorer, but it's a little over-advertised on the bus.
8	No	MD	Our driver, Jack, was extremely friendly and helpful. He really looks out for his passengers. He made it a very enjoyable trip.	
8	No	CT	As a summer resident, the Island Explorer exceeds all the facets of our transportation requirements. I would gladly pay for the service. Wish I had discovered the service sooner! Ultimate in convenience; well thought-out routes and times.	I am definitely more apt to purchase from L.L.Bean as a way to contribute to safeguarding Acadia.
8	No	VA	We have no vehicle available and the bus was a great service to us. We never would have gotten to see the beauty of the park otherwise.	
8	No	MD	It is an excellent service and should be publicized and encouraged more.	Very admirable and I hope they continue. But they should insist that dogs be banned from park or no \$!!
8	No	MD	A very useful and beautiful service to the public. Thank you.	Thank you L.L.Bean for your philanthropy and generosity to keep Maine beautiful and accessible to all. Please do not allow dogs in the park.

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8	No	NH	The Island Explorer is a great service and is very convenient. The drivers are friendly and helpful.	
8	No	NJ	You need a stop at the waterfront pier.	It's nice to see a company giving something back and helping so many to see this beautiful area.
8	No	FL	It's a great service. I wish the bus service in Winter Harbor (Schoodic) would extend into October. People taking the ferry over from Bar Harbor have no way to get to Schoodic or other parts of town. Please consider this. Thank you. Both Schoodic drivers are great! Very accommodating.	I think it's wonderful!
9	No	ME	Alternative fuel buses would be good but it is of great benefit to the environment if many people take these buses.	Of course, that is very generous and wonderful!
9	No	NY	Bus is beautiful and very clean.	Great
9	No	NC		Thank you L.L.Bean!
9	No	NY	A hub at the visitor center into the park would improve park access for those not staying in town.	Terrific!
9	No	WI		Excellent!
9	No	NC	Very nice to have transportation. Happy to pay for service (via Park fee).	Will remember their generosity.
9	No	CO	Bus is great but parking for visitors and locals seems very difficult; not enough spots, hard to find a spot for longer than 2 hours (for example when renting bikes and kayaks for a long time).	It rocks!
9	No	PA	Great service. Bar Harbor wouldn't be the same without it.	Very grateful.
9	No	CA	It's great.	Should be more!
9	No	PA	Cape Cod is now using similar "flex" buses - inspired but not as well done as I.Ex. Very important for serious hikes that do not end where they begin.	Fabulous. We buy there on purpose.
9	No	KS	It's a pleasure not to have to drive everywhere.	A very generous gift to support L.L.Bean's home state.
			It was a great help to us. We drove our RV and didn't tow a car.	How wonderful of them to do such a nice thing. Thank you!!
			Great service! Keep up the good work! On hot days the bus is too hot.	I will support L.L.Bean because of their generous commitment.